Welcome to Presentation on

Conditions of Supply of Electricity Of Distribution Licensees in The State of Karnataka.

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Conditions of Supply of Electricity Of Distribution Licensees in The State of Karnataka.
Notified in Karnataka Gazette dated: 17.6.2006

With First amendment vide Notification No. K.E.R.C./COS/D/07/08 Dated: 14.3.2008 published in Karnataka Gazette dated: 20.3.2008 and Second amendment vide Notification No. K.E.R.C./COS/D/07/10 Dated: 1.7.2010 published in Karnataka Gazette dated: 22.7.2010 and with the following Annexure

Annex-1: K.E.R.C. (Duty of the Licensee to supply Electricity on request) Regulations, 2004 and its amendments
Annex-2: KERC (Recovery of Expenditure for Supply of Electricity) Regulations 2004 with up to date amendments
Annex-3: KERC (Procedure for Filing Appeal Before the Appellate Authority) Regulations, 2005
Annex-4: KERC (Electricity Supply) Code, 2004 and its amendments
Annex-5: K.E.R.C (Interest on Security Deposit) Regulations, 2005.
Annex-6: Power Supply Agreement for Supply of High Tension / Extra High Tension Electrical Energy
Annex-7: Power Supply Agreement for Supply of Low Tension Electrical Energy.
Annex-8: Indemnity BOND (If the intending Consumer is not the owner of the premises)
Annex-9: Indemnity Bond (In case of Transfer of Installation)
Annex-10: Indemnity Bond (In case of surrender of Installation)
Annex-11: GOK Notification No. DE 123 EEB 2003 dated: 10th Nov. 2003 constituting Special Courts as per Section 153 of the Electricity Act 2003.

PREAMBLE

According to the provisions of the Electricity Act 2003, the following utilities are Distribution Licenses in the state of Karnataka.

BESCOM, CESC, GESCOM, HESCOM, MESCOM and Hukeri RECS.

Section 16 of the Electricity Act 2003 empowers the Appropriate Commission to specify any general or specific conditions applicable to the Licensees covered in the first to fifth proviso of Section 14 of the Electricity Act 2003, with in one year from the appointed date. In exercise of the powers conferred on it by Section 16 of the Electricity Act 2003, read with appropriate provisions of the K.E.R. Act, 1999, the K.E.R.C. has formulated and issued the K.E.R.C. (Conditions of Licence to ESCOMs) Regulations, 2004.

In accordance with clause No. 7 of K.E.R.C. (Conditions of License to ESCOMs) Regulations, 2004, the ESCOMs were required to furnish to the Commission, a draft "Model Conditions of Supply of Electricity" describing the operating practices and connection policies of the Licensee along with draft " Standard Agreements" to obtain approval of the Commission before notifying the same in the Gazette. Since the draft was not furnished by the ESCOMs, the Commission on its own formulated the draft and circulated the same for obtaining the comments / views of ESCOMs and other stakeholders. The Commission has finalized the draft after examining the comments / views of ESCOMs and other stakeholders. The Commission by its Order No. D/07/4/901 Dated: 2.6.2006 has communicated approval to notify the same in the Gazette.

CHAPTER - I

1.0 SHORT TITLE AND COMMENCEMENT

1.01 This may be called the "Conditions of Supply of Electricity of the Distribution Licensees in the State of Karnataka".

1.02 This shall extend to the whole of the state of Karnataka

1.03 This shall apply to all persons engaged in the business of distribution of electricity under Section 14 of the Electricity Act, 2003 and the Consumers of electricity.

1.04This shall come into force from the date of publication in the official gazette of Karnataka and shall be in force unless amended otherwise.

CHAPTER - II

2.0 DEFINITIONS

Unless the meaning is repugnant to the context, the following words shall have the meanings assigned to them.

2.01 **"ACT"** means The Electricity Act, 2003.

2.02 **"APPLICANT"** means a person who is the owner or occupier of any premises who has registered his application with the Distribution Licensee for supply of electricity.

2.03 **"ASSESSING OFFICER"** means an officer of the State Government or Licensee, as the case may be, designated as such by the State Government under Section No. 126 of the Electricity Act 2003.

2.04 **"KER ACT"** means the Karnataka Electricity Reform Act, 1999.

2.05 **"AGREEMENT"** with its grammatical variations and cognate expressions means an Agreement entered into between the Licensee and the Consumer under Clause 4.03 (ii) (b) of these Conditions.

2.06 **"AMPERE"** means a unit of electric current.

2.07 **"APPARATUS"** means electrical apparatus and includes all machines, fittings accessories and appliances in which conductors are used.

2.08 **"AREA OF SUPPLY"** means the area within which a distribution licensee is authorized by his licence to supply electricity

2.09 **"AUTHORIZED OFFICER"** means an officer authorized by the State Government under Section No. 135 of the Electricity Act 2003.

2.10 **"BILLING PERIOD"** means the period between two consecutive Meter reading dates.

2.11 **"BREAKDOWN"** means an occurrence relating to the equipment of supply system or other electrical line which prevents its normal functioning.

2.12 **"BULK SUPPLY"** means the sale of electricity to any person for resale, such as, supply given to a distribution Licensee for purposes of distribution in his area of supply.

2.13 **Amendment dated 11-01-2023**

"BUILT-UP AREA" means the sum of the building areas of each of the floors of the building including the cellar, measured between the external walls as per actuals with reference to the Plan.

2.14 **"CALENDAR YEAR"** means the period from the first day of January of a year to the thirty-first day of December, of the same year.

2.15 **"COMMISSION"** means the Karnataka Electricity Regulatory Commission constituted under subsection (1) of Section 3 of the Karnataka Electricity Reform Act 1999.

2.16 **"CONDUCTOR"** means any wire, cable, bar, tube, rail or plate used for conducting electricity and so arranged as to be electrically connected to a system.

2.17 **“CONNECTED LOAD”** means the sum total of the installed (connected) capacities in Kilowatts (KW) of all the energy consuming devices on the Consumer's premises, which can be used simultaneously. This shall be expressed in KW or KVA. If the ratings are in KVA, the same may be converted to KW by multiplying the KVA by 0.85. If the same or any apparatus is rated by the manufacturer in HP, the HP rating shall be converted into KW by multiplying it by 0.746.

2.18 **“CONSUMER”** means any person who is supplied with electricity for his own use by a licensee or the Government or by any other person engaged in the business of supplying electricity to the public under the Act or any other law for the time being in force and includes any person whose premises are for the time being connected for the purpose of receiving electricity with the works of a licensee, the Government or such other person, as the case may be.

2.19 **“CONTRACTED DEMAND”** means the Load in kilovolt amperes (KVA) / KW, mutually agreed to between the Licensee and Consumer as entered in the Agreement.

2.20 **“CONTRACTOR”** means a qualified Licensed Electrical Contractor (L.E.C.) having valid licence issued / recognized by the Government of Karnataka and such other persons who are authorized by the Government of Karnataka/ India to carry out electrical installation works.

2.21 **“DATE OF COMMENCEMENT OF SUPPLY”** means the date of actual availment of supply by the Consumer or the date of expiry of a period of 30 days from the date of intimation to the Consumer of the availability of the power, whichever is earlier.

2.22 **“DEMAND CHARGE”** refers to a charge levied to a Consumer, which is based on the CONTRACTED DEMAND or MAXIMUM DEMAND recorded.

2.23 **“DESIGNATED AUTHORITY OF THE LICENSEE”** means an authority who has been notified as such by the Licensee.

2.24 **“DISTRIBUTING MAIN”** means the portion of any main with which a service line is, or is intended to be, immediately connected.

2.25 **“DISTRIBUTION SYSTEM”** means the system of wires and associated facilities between the delivery points on the transmission lines or the generating station connection and the point of connection to the installation of the Consumers.

2.26 **“ELECTRICITY”** means electrical energy-

(a) generated, transmitted, supplied or traded for any purpose; or

(b) used for any purpose except the transmission of a message;

2.27 **“ELECTRICAL INSPECTOR”** means an Electrical Inspector appointed under Section 162 of the Electricity Act, 2003 by the Appropriate Government and includes the Chief Electrical Inspector.

2.28 **“ENERGY CHARGE”** refers to a charge levied to a Consumer for the consumption of electricity.

2.29 **“ENGINEER”** means a qualified Engineer, by whatever name he may be designated, who is employed by the Licensee and who is in charge of the local area having direct jurisdiction over the area of supply or any part thereof in which the premises to be served are located and who is notified as such for the purposes of these Conditions by the Licensee in the manner prescribed by the Commission and includes any other employee with engineering qualification duly authorized by him or his superior officer to exercise any power, jurisdiction or authority under these “Model Conditions of Supply”.

2.30 **“EXTRA HIGH TENSION”** (EHT) means supply voltages above 33 KV.

2.31 **“FACTORY”** means any premises including the precincts thereof wherein ten or more persons are working and in any part of which a manufacturing process is being carried on with the aid of electrical power, as defined in the Factories Act.

2.32 **“FACTORY PREMISES”** means the premises in which laboratories, repair shops, stores, offices, reading rooms, libraries, yards, watch and ward, canteen and first aid centers belonging to the factory are housed, as defined in the Factories Act.

2.33 **“FAULTY METER”** means a Meter which does not record or which records with an error beyond the permissible limits prescribed by the appropriate Authority under the Electricity Act, 2003.

2.34 **“HIGH TENSION”** (HT) means supply voltages of more than 650 volts and up to and inclusive of 33000 volts.

2.35 **“INSTALLATION”** means the whole of the electric wires, fittings, motors and apparatus installed and wired by or on behalf of the Consumer in one and the same premises starting from the point of commencement of supply.

2.36 **“LICENSEE”** means a person who has been granted a licence under Section14 of the Electricity Act, 2003 and also includes a deemed Licensee.

2.37 **“LOW TENSION”** (LT) means supply voltages of 650 V and below.

2.38 **“MAXIMUM DEMAND”** means the average amount of kilowatts or kilovolt amperes, as the case may be, delivered at the point of supply of the Consumer and recorded during a thirty minute period of maximum use in the month, however, subject to the Licensee reserving the right to shorten this period in the case of special classes of Consumers, if necessary, with the approval of the Commission.

2.39 **“METER”** means an equipment used for measuring electrical quantities like Energy in kilowatt hours, maximum demand in kilowatts or kilovolt amperes, reactive energy in kilovolt ampere hours, etc., including accessories like current transformers and potential transformers where used in conjunction with such Meter and any enclosure used for housing or fixing such Meter or its accessories and any devices like switches or fuses used for protection and testing purposes. Further, “METER“ includes meters where more than one meter has been installed.

2.40 **“METER READING DATE”** means the date fixed for meter reading.

2.41 **“MINIMUM CHARGES”** means the minimum charges payable under the Tariff schedule in force from time to time.

2.42 **“MONTH”** means the calendar month or the period between the meter reading date in a particular month and the corresponding meter reading date of the immediately succeeding month.

2.43 **“OCCUPIER”** means the owner or person in occupation of the premises where energy is used or proposed to be used.

2.44 **“OHM”** means a unit of electric resistance.

2.45 **“O&M OFFICE”** means the local office of the Licensee in charge of supply and distribution of electricity.

2.46 **“OFFICE OF ISSUE”** means the office from which the claims for power supply charges or any other charges are made or any notice is issued by the Licensee.

2.47 **“OUTLET”** means in any electrical installation, a point to which an electrical appliance is or is intended to be connected.

NOTE: -

1) For assessing the lighting load

a) Each outlet shall be taken as 40 Watts. If compact fluorescent lights (C.F.L.) are used, actual load shall be taken.

b) Each wall plug shall be taken as 40 Watts and 30% of such wall plugs shall be taken.

2) For assessing the heating load,

a) Actual load connected to each heating out let.

b) Each wall plug shall be taken as 1 KW and 10% of such wall plugs shall be taken.

However, the provisions under Clause 4. 09 (ix) of these Conditions shall be the criteria to arrive at the total load of domestic and AEH installations.

2.48 **“PERSON”** shall include any company or body corporate or association or body of individuals, whether incorporated or not, or artificial juridical person.

2.49 **“POWER FACTOR”** means the ratio of watts to Volt-amperes, or the ratio of KWh to KVAh, as applicable.

Note: Billing Power factor shall be the average PF recorded in Electronic Trivector Meter. In case the same is not available, the ratio of KWh to KVAh consumed during the billing period and in case of non-availability of the above also, the PF obtained during the rating shall be used.

2.50 **“PUBLIC LAMP”** means an electric lamp used for lighting of any street or any public place.

2.51 **“POINT OF COMMENCEMENT OF SUPPLY”** means the outgoing terminals of the Licensee’s metering system fixed in the premises of the Consumer in case of LT installations and the outgoing terminals of the Licensee’s Metering cubicle placed before any Consumer's apparatus in case of HT installations. In the absence of any metering cubicle or the metering being on the LT side in case of HT installations, the point of commencement of supply shall be the incoming terminals of the Consumer's main switchgear.

2.52 **“POINT OF CONNECTION”** means a terminal pole carrying LT/HT line and is situated within 30 meters outside the premises of the Applicant.

2.53 **“PREMISES”** includes any land, building or structure;

2.54 **"R.R. No." or "REVENUE REGISTER NUMBER."** means the number assigned to the Consumer's installation.

2.55 **"SANCTIONED LOAD"** means the mutually agreed load in kilowatts (KW)/Horsepower (HP) between the Licensee and the Low Tension Consumer as entered in the Agreement.

2.56 **"SERVICE-LINE"** means any electric supply line through which electricity is, or is intended to be supplied -

(a) to a single Consumer either from a distributing main or immediately from the Distribution Licensee's premises; or

(b) from a distributing main to a group of Consumers on the same premises or on contiguous premises supplied from the same point of the distributing main.

Note: For the purpose of these Conditions, it shall not include the improvement/ augmentation works in the station or works of strengthening of the distributing main. However, it includes EHT/HT line, Transformer, and LT line drawn exclusively for a Consumer from the distributing main.

2.57 **"SERVICE MAIN"** means the part of service line from the terminal pole up to the point of commencement of supply whether overhead or underground.

2.58 **"SUPERVISOR"** means a person having a valid permit issued / recognized by the Government of Karnataka and includes authorized employees of the Central Government in case of works in the Central Government installations.

2.59 **"SUPPLIER"** means any person who has been granted a licence under Section 14 or is granted exemption under Section 13 of the Electricity Act, 2003 and also includes a deemed Licensee.

2.60 **"TARIFF"** means a schedule of standard prices or charges for specified services, which are applicable to all such specified services provided to the type of Consumers specified in the Tariff Published.

2.61 **"TRANSMISSION SYSTEM"** means the system consisting mainly of Extra high tension electric lines having design voltage of 66 KV and higher and shall include all plant and equipment in connection with Transmission owned or controlled by the Licensee.

2.62 **"UNAUTHORIZED USE OF ELECTRICITY"** means the usage of electricity –

(i) by any artificial means; or

ii) by a means not authorized by the concerned person or authority or licensee; or through a tampered meter; or

iii) for the purpose other than for which the usage of electricity was authorized.

2.63 **"VOLT"** means a unit of electro-motive force and is the electric pressure, which, when steadily applied to a conductor, the resistance of which is one ohm, shall produce a current of one ampere.

2.64 **"VOLTAGE"** means the difference of electric potential measured in volts between any two conductors or between any part of either conductor and the earth as measured by a suitable voltmeter.

2.65 **"YEAR"** means year commencing on 1st of April of any year and ending on 31st of March of the succeeding year.

NOTE: The words and expressions used and not defined above but defined in the Act / KER Act shall have the meanings as assigned to them in the relevant Acts. In case of inconsistency in the words and expressions used between the Act and KER Act, 1999, the provisions in the Act shall always prevail.

CHAPTER-III

3.00 SYSTEM AND CLASSIFICATION OF SUPPLY

For arranging power supply, the following system and classification shall be applicable.

3.01 SYSTEM OF SUPPLY: The declared voltages are as follows: -

(a) LOW TENSION SUPPLY

(i) Alternating Current, single phase, 50 c/s., 230 volts, between phase and neutral.

(ii) Alternating Current, 3 phase, 50 c/s., 400 volts, between phases and 230 volts between phase and neutral.

(b) HIGH TENSION SUPPLY

Alternating Current, 3 phase, 50 c/s., 11/13.2/33 KV depending upon the voltage available in the area.

(c) EHT SUPPLY

Alternating Current, 3 phase, 50 c/s., 66/110/220/400 KV or two phase supply at 220 KV.

3.02 CLASSIFICATION OF SUPPLY

(a) AT 230 V., SINGLE PHASE

(i) All installations (other than motive power) up to & inclusive of 5 KW of sanctioned load.

(ii) Motive power installations up to & inclusive of 4 KW of sanctioned load.

(iii) Public lighting system up to 10 K.W.

Note: 1) The capacity of individual Motor of Single Phase shall not exceed 1HP.

2) If any Consumer requests for 3 Phase supply for lesser load than stated above, the Licensee shall permit the same provided the Consumer intends to use 3 phase equipment.

Amended vide Notification No. KERC/CoS/Tech/DDD/05/20-21/976, Bengaluru, dated 11.12.2000 Gazetted on THURSDAY, 24th DECEMBER 2020

CLASSIFICATION OF SUPPLY

(b) AT 400 V., 3 PHASE

All installations below ~~**50 KW (67 HP / 59 KVA)**~~ of **150 KW (201 HP / 176 kVA)** of sanctioned load (inclusive of lighting load).

However, in respect of temporary installations power supply at 400 V, 3 phase shall be arranged ta a maximum extent of 50 kW / 59 kVA / 67 HP.

Note: The Consumer has the option to avail himself of supply at High Tension even if the requisitioned load is less than ~~**50 KW**~~ **150 kW.** The minimum C.D. in such cases shall be 25 KVA.

(c) H T SUPPLY, 3 Phase, 50 C/S, 11/13.2KV available in the locality

All installations with a Contract Demand of ~~**50 KW / 59 KVA**~~ **150 kW / 176 kVA** and above up to and inclusive of 2,000 KVA.

Temporary installation with a Contract Demand of above 50 KW / 59 KVA / 67 HP and up to and inclusive 0f 2000 KVA

Note: - In case the power supply is given at13.2 KV, the transformer provided by the Consumer shall be designed for change over to11 KV, when the Licensee's supply line is converted to 11 KV.

(d) H T SUPPLY, 3PHASE, 50 C/S, 33KV

All installations with a contract demand above 2,000 KVA and up to and inclusive of 7,500 KVA.

(e) E H T SUPPLY, 3PHASE, 50 C/S, 66KV

All installations with a contract demand above 2,000 KVA and up to and inclusive of 20,000 KVA

(f) E H T SUPPLY, 3PHASE, 50 C/S, 110KV

All installations with a contract demand above 7,500 KVA and up to and inclusive of 35,000 KVA

(g) E H T SUPPLY, 3PHASE, 50 C/S, 220KV

All installations with a contract demand of above 20,000 KVA.

Note: - 1) The Standard supply voltages for various contract demands are as follows:

Contract demand	Supply voltage
Up to 2,000 KVA	11/13.2 KV
Above 2,000 to 7,500 KVA	33 KV
Above 2,000 to 20,000 KVA	66 KV
Above 7,500 to 35,000 KVA	110 KV
Above 20,000 KVA	220 KV

2) A Consumer can avail himself of power supply at voltage levels specified above for lesser loads also, if he so desires.

3)If the C.D. is more than 2000 KVA, Supply shall be arranged at the appropriate voltage levels depending upon the system network available in the area.

Amended vide Notification No. KERC/17/1008/CoS-RoE/DDD/22-23/2184, Bengaluru, dated 11.01.2023
Gazetted on THURSDAY, 12th January 2023

4)The Licensee can at his discretion supply higher quantum of power than what is stipulated for a particular classification by putting up adequate capacity lines, other improvement works, etc., provided (i) the voltage regulation **and bus voltage levels are maintained** within the specified limits **and (ii) line loadings are kept within thermal rating capacities and** duly collecting augmentation charges as noted below.

Contract Demand	**Supply voltage**	**Remarks**
Above 2,000 KVA and up to and inclusive of 7,500 KVA	11/13.2 KV	Augmentation charges at Rs. 5 (five) lakhs per MVA for CD exceeding 2000 KVA shall be collected.
Above 7,500 KVA and up to and inclusive of 10,000 KVA	11/13.2 KV	Augmentation charges at Rs. 5 (five) lakhs per MVA for CD exceeding 7,500 KVA shall be collected.
Above 20,000 KVA and inclusive of 30,000 KVA	**66KV**	**Augmentation charges at Rs. 5 (five) lakhs per MVA for CD exceeding 20,000 KVA shall be collected.**

5) As a special case, Railways are entitled to get power on two phases only for traction purposes, subject to conditions that may be specified by the Licensee.

3.03CLASSIFICATION OF CONSUMERS FOR THE PURPOSE OF TARIFF CATEGORIES

Licensee may classify or reclassify a Consumer into various Tariff categories from time to time as may be approved by the Commission. No additional category other than those approved by the Commission shall be created by the Licensee.

3.04 RECLASSIFICATION OF CONSUMER

If it is found that a Consumer has been classified under a particular Tariff category erroneously, the Engineer of the Licensee may reclassify such Consumer under the appropriate category after issuing notice of 15 clear days to him to execute a fresh Agreement duly observing other Conditions, if required, on the basis of the altered classification.

If the Consumer does not take steps within the time indicated in the notice to execute the fresh Agreement duly observing the required conditions, the Engineer, may disconnect the supply of power, after issuing a clear fifteen days' notice and after considering his explanation, if any. **In case of disconnection of Power Supply, reconnection shall be effected as soon as the fresh agreement is executed.**

3.05 CONSUMERS UNDER SPECIAL AGREEMENT

The Licensee may, having regard to the nature of supply and purpose for which supply is required, may fix special Tariff and Conditions of supply for the Consumers not covered by the classification enumerated in these Conditions. For such purposes, Licensee may enter into special Agreements with the approval of the Commission with suitable modifications in the Standard Agreement Form. The Tariff in such cases shall be separately approved by the Commission.

CHAPTER-IV

4.00 GENERAL PROCEDURE FOR ARRANGING POWER SUPPLY

4.01 DUTY OF THE LICENSEE TO SUPPLY ELECTRICITY ON REQUEST.

Every distribution licensee, shall, on an application by the owner or occupier of any premises, give supply of electricity as specified under K.E.R.C. (Duty of the Licensee to supply Electricity on request) Regulations, 2004{Annex-1}.

4.02 (1.) APPLICATION FOR SUPPLY / ADDITIONAL SUPPLY OF ELECTRICITY

(1) Any person desirous of availing himself of Power Supply shall comply with the following requirements besides other specific requirements detailed elsewhere under these Conditions.

(i)Application for supply of electricity shall be filed with the Distribution Licensee by the owner or occupier of the premises. The application shall be filed in duplicate accompanied by the prescribed fee and charges as per Clause 30.01. The Licensee shall return the duplicate copy of the Application duly acknowledged with seal & signature and the Applicant shall be made known the provisions of the KERC (Duty of the Licensee to supply Electricity on request) Regulations, 2004{Annex- 1}. These provisions shall also be applicable for cases requiring enhancement of existing load & changeover of voltage level.

Amended version vide Notification No. K.E.R.C./CoS/D/2/17-18 Dated: 27.12.2017.
Gazetted on Thursday, December 28, 2017

(ii)The application duly filled in shall be filed at the local office of the Licensee. Attested true copies or Photostat copies of the following documents as applicable shall be enclosed along with the application.

a) Proof of ownership of the premises or proof of occupancy. With consent, indemnity bond as per ANNEX-8.

b) Partnership deed in the case of a partnership firm, or Memorandum of Association & Articles of Association and Certificate of incorporation, in the case of a Limited Company / Limited Liability Partnership firm.

c) Licensee to carry on any trade, business or profession provided under any law.

NOTE: There is no necessity of production of a Licence specified in clause (c) above,

i. When the power supply is required for an industry to be set up in an industrial Estate established by KIADB / KSSIDC / KEONICS or Other Industrial Estates approved by the Govt. of Karnataka.

ii. When the Power supply is required for Micro, Small and Medium Enterprise registered under the Micro, Small and Medium Enterprises Development Act, 2006 (Central Act 27 of 2006) with the concerned District Industries Centre or Large Industries who have filed Industrial Entrepreneurs Memorandum or Industrial License with the Secretariat of Industrial Assistance, Department of Industrial Policy and Promotion, Government of India.

iii. The application shall contain full address, location sketch, and Contact telephone number, if any and the name of the nominee.

Amended version vide Notification No: KERC/CoS/D/18-19/1314, Bengaluru, dated:26.12.2018 Gazetted on Thursday, December 27, 2018

iv. DELETED-

v. Amended version vide Notification No. K.E.R.C. /CoS/D/07/10 Dated:1.7.2010 published in Karnataka Gazette dated:22.7.2010

The Government of Karnataka has issued the Notification No: EN 396 NCE 2006 dated: 13.11.2007 wherein the Solar water heating system is mandatory for categories of buildings mentioned below:

i. Industries where hot water is required for processing or for auxiliary purposes.
ii. Hospitals and Nursing homes including Government Hospitals.
iii. Hotels, Restaurants, Motels, Banquet halls and Guest Houses.
iv. Jail Barracks, Canteens.
v. Housing Complex set up by Group Housing Societies / Housing Boards / other developers.
vi. All residential buildings with built-up area of 600 Sq. feet and above constructed on sites measuring 1200 Sq. feet and above falling within the limits of Municipalities / Corporations and Bangalore Development Authority sectors.
vii. All Government buildings / Residential schools / All Educational Institutions / Technical / Vocational Education Institutions /All Training Institutions / Hostels / Tourism Complexes / Universities / Community centers / Kalyana Mantapas where facility for stay is provided

The applicant shall indicate in his application that he will install the Solar Water Heater as per the above Clause and produce an undertaking on plain paper for having installed the Solar Water heater along with the agreement and CR/WD before issue of the Work order.

2) The Licensee shall verify the application and the enclosed documents at the time of receipt of the application and shall give an acknowledgement after satisfying himself of the completeness of the application.

3) Any assistance required for filling up the application shall be given by the local office of the Licensee. The Licensee shall identify or nominate an official to provide such assistance

4) Amended version vide Notification No. K.E.R.C./COS/D/07/08 Dated: 14.3.2008
Published in Karnataka Gazette dated: 20.3.2008

Power supply to building /premises either HT or LT or combination of HT&LT through separate distinct service mains can be arranged from a single source with the provision of a common isolation point. The service main cables shall have distinct identity and separation. Metering arrangements shall be at the ground floor only. Power supply to different types of consumers in building/premises can be arranged through separate VLs having common isolation point.

While doing so, the Licensee shall obtain an undertaking from the Consumer / Consumers for ensuring safety arising out of providing supply to that premises through different services.

4.03 ESTIMATE AND POWER SANCTION

Amended version vide Notification No.K.E.R.C/CoS/D/07/10 Dated:1.7.2010
Gazetted on dated:22.7.2010

After the point of entry of supply mains and the position of mains, cut out(s)/Load limiters and meter(s)/metering cubicle have been decided, the Licensee shall communicate power sanction indicating the amount towards the expenses in providing any electric line or electrical plant as specified under the K.E.R.C. (Recovery of Expenditure for Supply of Electricity) Regulations, 2004 and its amendments from time to time (Annex-2) and, initial security deposit, meter security deposit as stipulated under K.E.R.C. (Security Deposit) Regulations, 2007 and other charges to be paid, in the prescribed form to the Applicant.

The Licensee shall also indicate in the power sanction letter that the installation of Solar water heating system is mandatory as per the Government of Karnataka Notification No: EN 396 NCE 2006 dated: 13.11.2007

ii) Before the work of laying the service line is taken up, the Applicant shall comply with the following requirements.

(a) Furnish the consent of the owner of the property, if the proposed service line has to pass through the property of some person(s) other than the Applicant. The Licensee reserves the right to discontinue power supply, if after the installation is serviced, such consent is withdrawn by the property owner. The Consumer shall be liable for payment of all dues as if the installation were in service during the period of such discontinuance till the expiry of the initial Agreement period.

(b) Execute an Agreement as per Clause 32.00.

Note: If additional power is being availed, the new Agreement shall be for the aggregate power and the earlier Agreement(s) shall stand cancelled.

(c) Pay the amount towards the expenses in providing any electric line or electrical plant, initial security deposit, M.S.D. and other charges as communicated under Clause 4.03(1)

Amended version vide Notification No. K.E.R.C./COS/D/18-19/1314 Dated: 26. 12. 20108
Gazetted on Thursday, December 27, 2018

(d) Submit the Licensed Electrical contractor’s completion-cum-test report along with the wiring diagram in duplicate **duly indicating the name and address of the licensed Electrical contractor (LEC) who has carried out the interior wiring work**, the applicant shall produce an undertaking on plain paper for having installed the Solar Water heater before issue of the Work order. The Licensee shall acknowledge the receipt of the above documents and issue an acknowledgement slip for having accepted the same.

(e) Execute an Indemnity Bond as per Annex-8, if necessary, indemnifying the Licensee against any losses on account of disputes arising between the owner of the premises and the occupant consequent to servicing of the installation.

iii) After observance of all the Conditions laid down in Clause 4.03(ii) (a to e) by the Applicant, the work order shall be issued and action shall be taken by the Licensee to arrange power supply within such period as specified under K.E.R.C. (Duty of the Licensee to supply Electricity on request) Regulations, 2004 {Annex-1}.

Amended Version vide Notification No. K.E.R.C./COS/D/13/14-1Dated:25.08.2014. Gazetted on Thursday, August 26, 2014.

iv) If the requirement as prescribed in 4.03(ii) are not fulfilled within **ONE HUNDRED EIGHTY DAYS in respect of installations for Street Light, Water Supply and Irrigation Pump Set under schemes of GOK and NINETY DAYS in respect of all other categories of installations,** the application shall be deemed as **CANCELLED.**

However, if before the expiry o above said period, the Applicant requests for extension of time for fulfilling the said requirements by a further period not exceeding **180** days or **90** days as the case may be, the same shall be renewed once subject to payment of re-registration cum processing charges as specified under Clause 30.01. If he Application fails to fulfill the above requirements within such extended period, the application shall be deemed as **CANCELLED. On cancellation of the application, registration / re- registration cum processing charges shall stand forfeited.**

The following note is added to the existing Clause by an Amendment vide Notification No. K.E.R.C./COS/D/07/10 Dated: 1.7.2010 published in Karnataka Gazette dated: 22. 7. 2010

Note: If the Applicant is not desirous of availing the power supply and has not executed the agreement, he may seek refund of the amounts paid by him by making an application. The Licensee shall refund the amounts after deducting 10% of the total amount within 60 (Sixty) days from the date of application.

4.04 SERVICE MAIN

i. The Service main from the terminal pole up to the point of commencement of supply, whether overhead or underground, shall be got done by the Applicant through a contractor.

ii. It shall be mandatory for the Applicant to install a bus bar chamber with a facility for sealing for the incoming service mains where the size of the service main is 16 sq. mm or more. This is not applicable for installations where there are 3 or less connections.

iii. Permission to lay service main under, across or over the Applicant's premises or for fixing apparatus upon the said premises by the Licensee shall be deemed to be implied and vested with the Licensee.

iv. The Applicant shall stand guarantee for a period of one year from the date of service for the service main work carried out through the contractor. Any defects arising during this period due to bad workmanship or usage of sub-standard materials shall be got rectified by the Consumer at his cost. If the service main is to be replaced consequent to additional load requirements, the same shall be got done by the Consumer at his cost through the contractor.

v. The Applicants of L.T. Commercial and industrial installations shall provide cover of approved type for fixing over the meter to facilitate affixing of additional seals. Whenever C.Ts. are to be used for metering purpose, the Applicant shall provide a locked and weatherproof enclosure of approved design with separate chambers for CTs and the meter.

vi. An Applicant requiring HT / EHT supply must provide and maintain at his expense a locked and weather-proof enclosure of approved design for the purpose of housing the Licensee's metering equipment.

vii. Meter or metering panel shall be installed at a suitable and easily accessible place near the main entrance. In case meter is to be installed outside the building, it shall be well protected against adverse weather Conditions by an enclosure of suitable design to the satisfaction of the Licensee. Licensee is at liberty to make provision for remote reading of meters wherever considered necessary.

viii) **(Amendment as per the Commission's order dated 02.02.2024.)** If a Consumer desires to have the position of the existing service main altered, the Licensee shall carry out the work after collecting charges from the Consumer for the cost of the additional materials used and the labour charges plus ~~**10 percent**~~ **(Amendment as per the Commission's order dated 02.02.2024) 5 percent** of the latter as supervision charges or may permit the Applicant to carry out such work at his cost duly paying ~~**10 percent**~~ **5** percent of the cost of the estimate ~~**(excluding the employees' cost)**~~ as supervision charges.

ix) Where any difference or dispute arises as to the cost or fixing of the position of the service mains, the matter shall be referred to the Chief Electrical Inspector, Government of Karnataka / Officer authorized by the Chief Electrical Inspector for a decision.

x) Amended version vide Notification No. K.E.R.C./COS/D/07/08 Dated: 14.3.2008 published in Karnataka Gazette dated: 20.3.2008

In the following places and at such other places as may be notified by the Licensee from time to time with due approval of the Commission, the service main shall be laid by underground cables only: -

BESCOM:

1. Bruhat Bangalore Mahanagara Palike area.
2. Chitradurga CMC area.
3. Davanagere CMC area.
4. Tumkur CMC area.
5. Kolar CMC area.
6. Robertsonpet CMC area.

CESC:

1. City Municipal Corporation area of Mysore City.
2. Hassan CMC area.
3. Mandya CMC area.
4. Chamarajanagar CMC area

GESCOM:

1. Municipal Corporation area of Gulbarga.
2. Yadgir TMC area.
3. Shahabad TMC area.
4. Bidar CMC area.
5. Basavaklyan TMC area.
6. Raichur CMC area.
7. Sindhanur TMC area.
8. Koppal TMC area.
9. Gangavathi CMC area.
10. Hospet CMC area.
11. Bellary CMC area

HESCOM:

1. Municipal Corporation area of Hubli-Dharwad.
2. Municipal Corporation area of Belgaum.
3. Bijapur CMC area.
4. Gadag-Betgeri CMC area.

MESCOM:

1. Municipal Corporation area of Mangalore.
2. Shimoga CMC area.
3. Bhadravathi CMC area.
4. Udupi CMC area.
5. Chikkamagalur CMC area

xi) If the Applicant wishes to have power supply by means of underground cable at any place other than the places specified under Clause 4.04(x), the Applicant has to bear the entire cost of the service main. The rectification of any faults in the service main subsequent to servicing of the installation shall be got done by the Consumer at his cost. The released materials if any on account of rectification of faults in the service line are permitted to be taken over by the consumer.

4.05 SERVICE LINE

i) The method of construction of the service line, whether overhead or underground, shall be determined by the Licensee and the quality of materials to be used shall conform to relevant I.S. Specifications.

ii)The service line, notwithstanding that the cost has been paid for by the Consumer, shall remain the property of the Licensee for the purpose of maintenance. The Licensee shall have a right to use it to supply energy to any other person, provided, such use is not detrimental to the supply to the Consumer or Consumers already connected to the service line in question. However, in case of conversion of LT supply to HT supply, the distribution Transformer and connected lines installed by the LT Consumer at his cost shall be allowed to be retained by such Consumer.

4.06 INSPECTION AND TESTING

(a) For safety to the Applicant and the public in general, it is necessary that the wiring on the Applicant's premises shall conform to the Rules framed by the Central Electricity Authority (CEA) from time to time under Section 53 of the Electricity Act, 2003 and the work is carried out by a qualified Licensed Electrical Contractor. The Applicant shall submit to the Licensee the electrical contractor's Completion and Test Report of the installation.

No Electrical installation work (including addition, alternation, repairs and adjustment to the existing installations), except such as replacement of lamps, fans, fuses, low voltage domestic appliances and fittings as in no way alters the capacity and character of the installation, shall be carried out upon the premises on behalf of any Consumer or owner for the purposes of supply of energy to such Consumer or owner, except by a qualified Licensed electrical contractor licensed by the Government in this behalf and under the direct supervision of a person holding a certificate of competency issued or recognized by the Government. Any person committing a breach of this provision shall render himself liable for punishment with fine, under the Rules framed by the Central Electricity Authority.

(b) (i) Upon receipt of the contractor's completion cum test report along with actual wiring diagram and after intimation of the completion of service main work by the Applicant, the Licensee shall intimate to the Applicant the time and the day when the Licensee's Engineer proposes to inspect and test the installation. It shall then be the duty of the Applicant to ensure that, the Supervisor of the contractor employed by him is present at the time of inspection, to give the Licensee's Engineer such information as may be required by him concerning the installation. On due compliance there on by the Applicant, the Engineer shall complete the inspection of Applicant's installation.

(ii) No power connection shall be made until the Applicant's installation has been inspected and tested by the Licensee and found satisfactory. No charge shall be made for the first test carried out by the Licensee but subsequent tests which are required to be done due to faults disclosed at the initial test or due to the failure of the Applicant or representative or Supervisor of the L.E.C. to attend the test at the appointed time as required above or because facilities for inspection and test were not arranged or due to the installation not being completed, each such subsequent inspection and / or test shall be charged for in accordance with Clause 30.12 .

Note: In case the Supervisor of the L.E.C. is not present on the notified date, the Licensee shall notify another date for testing and servicing of the installation. However, the installation shall be tested and serviced even if the Supervisor of the L.E.C. is not present on the second notified date, provided the test results are satisfactory. However, the Consumer shall pay the fee towards the second or subsequent inspections as prescribed under Clause 30.12.

(iii) Before taking the insulation test of the installation, the wiring must be complete in all respects including the service main. All fittings, whether incandescent lamps, fans, motors, heating, cooking or other apparatus must be connected to the conductors, and all fuses must be in place and all switches in the ”on“ position before the tests are carried out. Temporary wires or fittings or dead ends shall not be included in the installation and no part of the work shall be left incomplete.

NOTE:

(I) FOR LOW VOLTAGE INSTALLATIONS

At a pressure of 500 volts applied between each live conductor and earth for a period of one minute, the insulation resistance of medium and low voltage installations shall be at least 1 Megaohm or as specified by the Indian Standards Institution from time to time. The insulation resistance between the phases shall be at least half the insulation resistance from phase to 'earth'.

(II) FOR HIGH / EXTRA HIGH VOLTAGE EQUIPMENT / INSTALLATIONS

High / Extra High voltage equipment's shall be tested as stipulated in the relevant Indian Standard. Manufacturer's test certificates in respect of all High / Extra High voltage apparatus shall be produced, if required by the Licensee.

4.07 APPROVAL OF CONSUMER'S INSTALLATIONS

i)Before any wiring or apparatus of the Applicant, including transformers, switch gear etc., are connected to the licensee's distribution system, the same shall be subjected to the inspection and approval of the Engineer and no connection shall be made without such approval. In addition, all EHT and HT installations shall have to be approved by the Chief Electrical Inspector, Government of Karnataka or any other officer authorized by him on this behalf. Testing of HT / EHT installations shall however be taken up by the Engineer only after receipt of certificate of inspection of installation issued by Chief Electrical Inspector. The detailed test procedure for LT / HT / EHT installations is as narrated under Clause 4.07.

ii) The Engineer shall notify the Applicant in writing under acknowledgement, the details of any of the defects noticed by him at the spot on the date of inspection.

iii) In such cases power supply shall commence only when the defects in the installation are rectified and wiring is done in accordance with the completion and test report and installation complies with the other Conditions of Clause 4.09 and relevant Rules.

4.08 COMMENCEMENT OF SUPPLY

i) Where power sanction letter is issued by the Distribution Licensee on receipt of Application for supply of electricity and after execution of the required agreement by the Applicant, and after approval of the Applicant's installation, the Engineer shall commence supply of power to the Applicant under intimation to him. If the Applicant fails to avail power supply within the time specified under clause 3 of K.E.R.C. (Duty of the Licensee to supply Electricity on request) Regulations, 2004 (Annex-1), the installation shall be deemed to have been serviced on the date of completion of the period specified in the said clause and the Consumer shall be liable to pay Demand charges/ Fixed charges as per the Electric power Tariff in force during the initial agreement period.

ii) If the installation satisfies the Conditions specified above, the Engineer concerned shall service the installation, seal the meter and load limiters, meter housing box / cubicle / panel, etc.,

iii) The Consumer or his representative and the Supervisor of the LEC shall be present at the time of servicing of the installation.

iv) The original License / permit or any other certificate or any other document issued as may be applicable in respect of industrial / commercial installations shall be produced at the time of service for verification and immediate return.

v) Immediately after the installation is serviced, an R.R. No. shall be assigned to the installation and this number shall be painted on the meter board.

Note: The R.R. No. shall invariably be quoted by the Consumer in all subsequent correspondence with the Licensee.

vi) The Engineer of the Licensee servicing the installation shall give a service certificate to the Consumer for having serviced the installation specifying the following: -

(a)Name & address of the Consumer
(b) R.R. No.
(c) Date of service
(d) Sanctioned load / Contract Demand
(e) Connected load
(f) Meter details such as C.T./P.T. ratio (multiplying constant), meter reading at the time of service, etc.
(g) Condition of seals / seal number, if any
(h) Size of service main cable
(i) Fuse rating
(j) I.S.D. and M.S.D. collected with details of receipt nos.
(k) Name and address of the L.E.C & Valid License number.

A copy of the Agreement shall also be given to the Consumer and necessary acknowledgement from the Consumer shall be obtained on the test report.

vii) The Consumer or his representative is required to sign in the sealing register and on the completion report that his installation has been serviced and the meter, load limiters, meter housing box / cubicle / panel, etc., are sealed.

4.09 GENERAL

i) In case of domestic / non-commercial installations, the consent of the owner is not necessary where the owner is not the occupant of the premises. In such cases proof of occupancy such as valid power of attorney or latest rent paid receipt or valid lease deed shall be produced.

ii) If the Applicant is not the owner of the premises, Indemnity bond shall be produced as per Annex-8

iii) Unauthorized occupants of the premises shall not be given power supply connection for any purpose.

iv) If any person desires to have electricity for a premises for which the power supply Agreement has been terminated he shall be treated as a fresh Applicant and the Licensee shall collect the outstanding arrears in respect of the said premises from such person before connection is given.

v) Arrears in any particular installation, which is under disconnection for nonpayment, shall be collected as arrears of any other installation except residential installation standing in the name of the same Consumer. However arrears of any other installation shall not be included to a residential installation.

Further the Licensee shall issue a separate notice clearly explaining the circumstances before recovery is pursued by claiming the arrears of any installation as arrears of another installation of the same Consumer.

vi) Arranging power supply by the Licensee shall not be construed to mean that requirements of all other laws are fulfilled by the Applicant. It is the Applicant who shall be responsible for compliance of all statutory requirements under other laws and for any non-compliance, the Applicant alone shall be responsible and the Licensee shall not be liable for any action whatsoever in this regard.

vii) The mode of payment of Security Deposit, the amount towards the expenses in providing any electric line or electrical plant, Supervision charges, Revenue charges, etc., shall be as stipulated under Clause 29.04.

viii) Applicant shall provide load limiter of suitable capacity with sealing arrangements, which shall be sealed at the time of servicing the installation. In addition to the load limiter, the AEH Consumer shall provide suitable capacity earth leakage circuit breaker (ELCB).

Amended version vide Notification No.K.E.R.C./COS/D/13/15-16 Dated:25.01.2016.

ix) Fixed charges for domestic and A.E.H. installations shall be calculated as follows:

a) For installations provided with static meters with provision for recording maximum demand or electronic tri-vector meters, the fixed charges shall be based on the maximum demand recorded in the billing period or sanctioned load whichever is higher irrespective of working condition of the load limiter.

b) For installations provided with electro mechanical meters or static meters without provision for recording maximum demand,

(i) Fixed charges shall be based on the sanctioned load if the load limiter is in good working condition or is not tampered with; and

(ii) Fixed charges shall be the higher of the sanctioned load or connected load if the load limiter is found to be tampered with or not in good working condition.

c) In the above cases, the consumer shall pay one and half times the tariff applicable for the extra recorded or noticed demand in the billing period(s).

x) If any equipment installed by the Consumer induces harmonics beyond the limits specified by the Licensee, the Consumer shall install harmonic suppressors failing which the installation is liable for disconnection after the expiry of 60 days.

xi) If the Consumer / establishment has been convicted in a competent Court of Law for employing Child Labour, the Licensee reserves the right to disconnect the installation forthwith without prejudice to the recovery of dues, if any.

xii) In the case of demolition & reconstruction of Building, the existing installation shall be surrendered and Agreement terminated and Meter and service mains shall be removed. Only fresh service shall be arranged for the reconstructed building treating it as a new building. Temporary power supply from the existing R.R. No. shall not be arranged for construction purposes in such cases. However, this Clause shall not be applied in case of addition / alteration to the existing building.

Amended version vide Notification No.K.E.R.C./COS/ Tech/01/DDD/22-23/399, Dated:01.07.2022.
Gazetted on Bengaluru, Friday, 01, July, 20222.

1. Tittle and commencement: -

a. This may be called as the Conditions of Supply of Electricity of Distribution Licensees in the State of Karnataka (CoS) (Tenth Amendment), 2022.

b. It shall come into force from the date of its publication in the Official Gazette of the Karnataka State and all pending applications for supply / additional supply of electricity for which power sanction is communicated/work order issued shall be processed as per these amended conditions of Supply(COS) without insisting for fresh applications.

c. It shall apply to all the Licensees engaged in the business of distribution of electricity and the consumers of electricity in the State of Karnataka.

II. In the Conditions of Supply of Electricity of Distribution Licensees in the State of Karnataka, the existing Clause mentioned in the Column 2 of the table below shall be substituted by the Clause mentioned in the Column -3, namely, -

4.10 CRITERIA FOR ARRANGING POWER SUPPLY UNDER EASE OF DOING BUSINESS (EODB);

1. Applicable to the Cities as notified by the Government of Karnataka from time to time.
2. Applicable for arranging power supply only for single installation in the premises.
3. Applicable to the Category of consumers- Educational institution, Hospital, Warehouse Commercial, EV charging station, Industry on permanent basis.

4. Applicable to the prospective consumers seeking power supply with a requisitioned load of 50 KW and above up to and inclusive of 150 KW, for whom 400 V, 3 phase power supply can be arranged. The Consumer has the option to avail himself of supply at High Tension even if the requisitioned load is between 50 KW and 150 KW.
5. Applicable for location of installation requiring a maximum line extension of 500 meters from the nearest available source.
6. The Applicant shall mandatorily furnish the following documents while seeking power supply under EODB;
   a) Proof of Identity,
   b) Proof of Ownership.
7. The applicant shall furnish online the self-declaration along with the application as per Annexure- 12 (enclosure to the notification) of Conditions of Supply for the following documents:
   a) Partnership deed in the case of a) Partnership deed in the case of a Partnership firm or Memorandum of Association & Articles of Association and Certificate of Incorporation, in the case of a Limited Company /Limited Liability Partnership firm as per clause 4.02.
   b) Contractor's completion cum test report, wiring diagram as per Clause 4.06.
   c) Installing Solar water heater as per Clause 4.02.
   d) Sanctioned Plan of the building as per Clause 9.01.
   e) Valid Licence to carry on any trade/business or profession provided under any law as per clause 4.02.
   f) Name plate, details of the machinery installed as per Clause 8.03.
   g) Other statutory approvals from CEIG, Lift, Fire Dept., Pollution Control Board etc.,).
   h) The consumer has to agree the terms of power supply agreement online, while processing application online. (Scanned copy of the Power supply agreement executed on a stamp paper of face value of Rs. 200/).

8. The documents indicated at serial number (7) shall be uploaded online, within 30 days from the date of service, failing which the installation will be liable for disconnection.

9. The applicant shall pay the amount through online payment mode towards the expenses in providing any electric line or electrical plant as indicated under Clause 3.1.1. (A) & (B), initial Security Deposit, Meter Security deposit if any and other charges at the time of registering the online application.

However, in case of self execution works the applicant shall pay supervision charges at ~~10%~~ **(Amendment as per the Commission's order dated 02.02.2024) 5 %** of estimated cost and such supervision charges shall be payable by the applicant in first energy bill as claimed by the Licensee.

Note:

1) Other conditions stipulated in Conditions of Supply of Electricity of Distribution Licensees in the State of Karnataka, 2006 & KERC (Recovery of Expenditure for supply of Electricity) Regulations, 2004, their subsequent amendments and other regulations in force need to be followed.
2) The applicant not falling under the above criteria have to avail power supply under normal procedure.

5.00 APPLICABLE TO

(a)LIGHTING INSTALLATIONS OF DOMESTIC, NON-DOMESTIC / NON-COMMERCIAL CATEGORIES
(b)COMBINED LIGHTING AND HEATING INSTALLATIONS OF DOMESTIC (AEH), NON-DOMESTIC / NON-COMMERCIAL CATEGORIES
(c) COMMERCIAL LIGHTING INSTALLATIONS

5.01 General procedure for arranging power supply under Clause 4.00 and provisions under K.E.R.C. (Recovery of Expenditure for Supply of Electricity) Regulations 2004 and its amendments from time to time, {Annex-2} wherever applicable shall be complied with by the Applicant and the Licensee.

5.02 TATKAL SCHEME

<u>{APPLICABLE TO DOMESTIC LIGHTING, A.E.H., AND COMMERCIAL LIGHTING, WHERE THERE IS MAXIMUM 5 KW OF LOAD AND L.T. ELECTRIC LINE IS EXISTING AND EXTENSION OF DISTRIBUTION MAIN IS NOT REQUIRED.} THIS IS NOT APPLICABLE TO INSTALLATIONS</u>

<u>COVERED UNDER CLAUSE 9 {M.S. BUILDINGS, COMMERCIAL/RESIDENTIAL COMPLEX (ES)} AND CLAUSE 10 (LAYOUTS).</u>

If the Applicant is **in urgent need** of power supply and desires to avail himself of power supply **within 8 days** after filing of complete documents as stated in Clause 4.02, a surcharge of Rs.1, 000/= for each installation shall be paid in addition to the amount noted in Clause 4.00. The installation shall be serviced by the Licensee thereafter within 8 days. The Applicant shall comply with the other Conditions as applicable under Clause 4.00. If the Licensee fails to provide Power Supply within 8 days after accepting the application under this scheme, the Licensee shall refund surcharge of Rs.1000/= together with an additional amount of Rs.1, 000/= for each installation.

5.03 SPECIAL SCHEMES BY THE GOVERNMENT

The Government may formulate **<u>schemes like Bhagyajyoti, Kuteerajyoti</u>** etc, for electrification of houses of poorer classes of society and for such schemes, rules as per the approved scheme shall apply. Such schemes require the approval of the Commission and the financial implications on the revenue of the Licensee shall be met by the Government.

6.00 APPLICABLE TO IRRIGATION PUMP SETS

All new I.P. Sets irrespective of capacity shall be serviced **WITH** energy meter.

6.01 General Conditions of supply as per Clause 4.00 wherever applicable regarding preparation of estimate, communication of power sanction, submission of completion report, wiring diagram, Agreement and payment of deposits etc., shall be complied with.

6.02 The Applicant shall register the application at the subdivision office of the Licensee along with the "water right certificate" or khata certificate or Record of Rights (Geni and Pahani Patrike) from the competent authority ie, Village Accountant of the Revenue Department of the concerned area, to establish his right to draw water from the water source and furnish permanent residential address. If there is any change in permanent residential address of the Applicant at a later date, the same shall be informed to the Licensee forthwith.

6.03 In case, the Applicant desires to draw water from any River / Channel / Sub-channel, Nallah, etc., by installing pump set(s), he shall furnish along with the application a "NO OBJECTION" Certificate to lift water, from the concerned Irrigation Department, P.W.D. or Revenue Department as the case may be. If permission to draw water is given only for a particular period of the year, power supply shall be arranged and made available only for that period subject to payment of minimum charges as per Tariff in force. If the "NO OBJECTION" Certificate issued is withdrawn / suspended by the department at any time during the period of installation under service, the power supply will be disconnected subject to recovery of arrears if any and also the minimum charges till the expiry of initial agreement period."

6.04 The feasibility criteria for arranging power supply to I.P. sets shall be as prescribed by the Licensee with the approval of the Commission.

6.05 Power Supply shall not be provided to the LP. Sets of the wells dug within 250 meters of drinking water supply bore wells of local authority.

6.06 The power supply to irrigation wells shall be arranges as per the policy directives of the Government of Karnataka from time to time.

6.07 All IP Sets shall be provided with capacitors of rating noted below depending upon the capacity of 1.P. Set.

(a) 5 H.P. and below	-	1.0 RKVA
(b) 7.5 H.P.	-	2.1 RKVA
(c) 10 H.P	-	3.0 RKVA
(d) 15 H.P.	-	5.0 RKVA

For IP Sets above 15 HP, the rating of capacitor shall be equivalent to KW rating of 1.P. Set X 0.4 RKVA rounded off to the nearest integer as per Clause 23.01.

6.08 IP Sets shall be energy efficient and shall bear 151 Mark.

6.09 In respect of IP Set installations, the initial Agreement period is 2 Years where there is only extension of service main or where the service line is executed under self finance scheme / self execution at the cost of the Consumer and 7 years where there is extension of service line by the Licensee at Licensee's cost. If the Consumer requests for reduction of sanctioned load, the same shall be effected only after the expiry of initial Agreement period. If the Consumer desires to terminate the agreement on account of failure of water in the well, the same shall be agreed to by the Licensee during the Initial Guaranty period also without collecting the minimum charges for the unexpired period of the agreement.

6.10 PRIORITY

The priority policy for taking up the 1.P. Set works for execution shall be as prescribed by the Licensee from time to time. However, 1.P. Sets sanctioned under self-financing scheme shall be given first priority over other I.P. Set Applicants.

NOTE: The Licensee shall notify the updated priority lists of the subdivision at the beginning of every month both at the respective O & M unit office and the Sub-Division office. If the Applicant requests for issue of copy of priority list, the same shall be issued by the Licensee on collecting the photocopying charges.

7.00 APPLICATION TO LT INDUSTRIAL AND COMMERCIAL POWER INSTALLATIONS

(Other than those covered under Clauses 5,6,9,10 & 11)

7.01 General procedure for arranging power supply under Clause 4.00 and provisions under KERC. (Recovery of Expenditure for Supply of Electricity) Regulations, 2004 and its amendments from time to time, Annex-2) wherever applicable shall be complied with by the Applicant and the Licensee

7.02 The application shall be registered at the subdivision office of the Licensee

Amended version vide Notification No. K.E.R.C./COS/D/2/17-18 Dated: 27.12.2017.
Gazetted on Thursday, December 28, 2017

7.03 For industrial layouts developed including the residential buildings constructed for the use of entrepreneurs, as part of industrial area, by the KIADB/KSSIDC/ KEONICS / Others, the entire work of 11 kV line/ **UG cable,** LT line /**UG Cable** Transformers etc., shall be carried out on self execution basis by the Applicant as per the estimate prepared by the Licensee. Supervision charges at ~~**10%**~~ **(Amendment as per the Commission's order dated 02.02.2024) 5%** on the cost of estimate ~~**excluding employee's cost and MSD**~~ shall be payable subject to a maximum of Rs. 15 lakhs. In such cases, maintenance charges of five (5%) per cent on the total cost of the estimate and recovery of expenditure for supply of electricity as per K.E.R.C. (Recovery of Expenditure for Supply of Electricity) Regulations, 2004 and its amendments from time to time, shall not be collected.

7.04 L.T. Trivector Meter with demand indicator shall be provided at the option of the Consumer to avail "Demand based Tariff. In such cases, fixed charges shall be levied on the basis of the sanctioned load or M.D. recorded whichever is higher irrespective of the connected load as long as the L.T. Trivector meter is maintained in good working condition and not tampered with. If the recorded M.D. is higher than the sanctioned load, penal charges shall apply as per Clause 42.01 of these Conditions.

7.05 T.O.D. Tariff facility shall be extended to any Consumer at his option for eligible categories

NEW:
Added by an Amended Version vide Notification No. K.E.R.C./COS/D/2/16-17
Dated: 22.11.2016.

7.06 The LT industrial consumer desirous of letting out a part of his premises shall be permitted to allow his tenant to use the power at the same tariff as applicable to the said consumer and to collect the charges for the power from such tenant on no profit no loss basis (i.e., sharing of electricity bill), through a sub-meter as approved by the licensee and such arrangement shall not be treated as unauthorized extension of supply or resale of electricity. Provided that for billing, the consumption recorded in the main meter shall be reckoned as per the slab rates in accordance with the Tariff Order in force.

8.00 APPLICABLE TO HT/EHT INSTALLATIONS

8.01 General procedure for arranging power supply under Clause 4.00 and provisions under KER.C. (Recovery of Expenditure for Supply of Electricity) Regulations 2004 and its amendments from time to time, (Annex - 21. wherever applicable, shall be complied with by the Applicant and Licensee.

8.02 The application shall be registered at the division office of the Licensee.

Amended vide Notification No. KERC/17/CoS-RoE/DDD/22-23/2184, Bengaluru, dated 11.01.2023
Gazetted on THURSDAY, 12th January 2023

8.03 The applicant shall furnish the list showing the name plate details of machinery such as make, capacity and layout of the premises with in which he intends to make use of the power after installation of the machinery.

8.04 If the Applicant is not desirous of availing himself of the power supply and in case where the agreement is not yet executed, the amounts paid by him shall be refunded on application, after deducting 10% of the total amount.

8.05 After intimation by the Licensee to take up the service line work, the Applicant shall commence the service line work immediately and complete such works within 90 days, failing which; the application will be treated as cancelled. However, if the Applicant requests for extension of time to complete the service line work, the same may be granted by the Licensee

8.06 H.T. Consumers shall install a group operated triple pole-isolating switch along with fuses of fast blowing characteristics or circuit breaker after the point of commencement of supply. Interlocking of isolators and circuit breakers shall be provided to prevent opening of isolator unless circuit breaker is open. Circuit breaker shall be provided if the contract demand is 1000 KVA and above.

8.07 The Licensee shall generally commence his portion of the work after all the requirements as per Clause 4.00 are fulfilled. However, on specific request of the Government / local authority, the Licensee may commence his portion of the work even if the completion report is not given, provided he is satisfied that the Applicant's work is progressing satisfactorily.

8.08 The Applicant shall provide all the materials/cable/equipment’s of reputed make conforming to relevant Indian Standards. He shall furnish proof for having purchased the materials of reputed make only along with inspection cum test reports.

8.09 After servicing of the installation, the entire service line along with other accessories shall be taken over by the Licensee and the ownership would thereafter vest with Licensee for the purpose of maintenance. Guarantee shall be obtained by the Licensee from the Applicant for a period of 12 months from the date of servicing the installation for the materials used in the work as well as the quality of work executed.

8.10 The capacity of any individual machinery / equipment installed/connected shall not be more than the contract demand. This condition does not apply to the main transformer installed by the Applicant at the point of supply. A stand by transformer can also be provided by the Applicant.

Amended version vide Notification No. K.E.R.C./CoS/Tech/01/DDD/22- 23/399, Dated: 01.07.2022. Gazetted on Bengaluru, Friday, 01, JULY, 2022.

1. Tittle and commencement:

a. This may be called as the Conditions of Supply of Electricity of Distribution Licensees in the State of Karnataka (Co) (Tenth Amendment), 2022.

b. It shall come into force from the date of its publication in the Official Gazette of the Karnataka State and all pending applications for supply / additional supply of electricity for which power sanction is communicated/ work order issued shall be processed as per these amended conditions of Supply(CoS) without insisting for fresh applications.

c. It shall apply to all the Licensees engaged in the business of distribution of electricity and the consumers of electricity in the State of Karnataka.

II. In the Conditions of Supply of Electricity of Distribution Licensees in the State of Karnataka, the existing Clause mentioned in the Column 2 of the table below shall be substituted by the Clause mentioned in the Column -3, namely, -

8.11 The servicing of the Installation of the application shall be carried out on production of the copy of the approval of his installation by the Electrical inspectorate And also "Test and Commissioning Certificate of the Equipment installed as required by the Licensee

8.12 In case of HT/ EHT installations, the Licensee shall provide HT Electronic type Trivector metering equipment for registering the average Power factor, demand as well as energy consumed.

Amended version vide Notification No. K.E.R.C./CoS/D/13/14-15 Dated: 25.08.2014. Gazetted on Tuesday, August 26, 2014

8.13 T.O.D. Tariff facility shall be extended to any Applicant/ Consumer **as specified by the Commission in its Orders issued from time to time.**

Amended version vide Notification No. K.E.R.C./COS/D/2/16-17 Dated: 22.11.2016.
Gazetted on Tuesday, November 22, 2016

8.14) (i) The H.T. / EH.T. Consumers is permitted to use power within **their** premises for any bonafide purpose including construction works without exceeding the contract demand or permitted maximum demand/ energy entitlement, as the case may be. Such usage does not amount to prejudicial use.

(ii)The H.T. /E.H.T. Consumers desirous of using a part of the premises for residential or commercial purposes as the case may be shall be permitted to use power within their premises through a LT sub- meter. The consumption so recorded in the sub-meter shall be deducted from the consumption recorded in the main meter and the consumption recorded in the sub-meter shall be billed as per the energy charges applicable to LT residential or commercial tariff in force. In such cases no fixed charges shall be levied on the LT residential or commercial load.

NEW

(iii)The HT/ EHT consumer desirous of letting out a part of his premises for industrial purpose shall be permitted to allow his tenant to use the power at the same tariff as applicable to the said consumer and to collect the charges for the power from such tenant on no profit no loss basis (i.e., sharing of electricity bill), through a sub-meter as approved by the licensee and such arrangement shall not be treated as unauthorized extension of supply or resale of electricity. Provided that for billing, the consumption recorded in the main meter shall be reckoned as per the slab rates in accordance with the Tariff Order in force.

Amended version vide Notification No. K.E.R.C./COS/D/13/14-15 Dated: 25.08.2014.
Gazetted on Tuesday, August 26, 2014

9.00 APPLICABLE TO COMMERCIAL / RESIDENTIAL BUILDING (S) /COMPLEX (ES) / M.S. BUILDING (S) where:

(a) Requisitioned load is 35 KW or more or
(b) Where the built-up area of building is more than 800 Sq. Mtr.

General procedure for arranging power supply under Clause 4.00 and provisions under K.E.R.C. (Recovery of Expenditure for Supply of Electricity) Regulations 2004 and its amendments from time to time, (Annex-2) wherever applicable shall be complied with by the Applicant and the /licensee

Amended/Inserted vide Notification No. KERC/CoS/DDD/1/2018-19/908. Bengaluru, dated 22.10.2019.
Gazetted on Bengaluru, MONDAY, OCTOBER, 28, 2019.

New Clause

"9A.00 Applicable to Commercial / Residential Buildings (s)/Complex (es) /MS building (s) in Metropolitan areas / Urban Development Authority Areas of all cities/City Corporation areas in the State of Karnataka where:

(a) The requisitioned load is **250 KW** or more; or
(b) The built up area of the building is **more than 5,000** Square meters

The Owner/Promoter / Occupier of the above buildings shall also provide not less than two number of charging points capable of charging Electric Vehicles, i.e., four/ three / two-wheeler with adequate spare in such buildings".

Amended vide Notification No. KERC/17/CoS-RoE/DDD/22-23/2184, Bengaluru, dated 11.01.2023 Gazetted on THURSDAY, 12th January 2023

9.01 The Owner/ Promoter/ Occupier of the Multi storied Buildings / Complexes shall register the application for power supply in the prescribed form along with the following documents at the jurisdictional Sub division office of the Licensee duly paying the registration cum processing fee as per Clause 30.01.

(1) Copy of plan of the Building / Complex showing the built-up area of building.
(2) Proof of Ownership/GPA/Occupancy.
(3) DELETED
(3) Route sketch to locate the Building.

NOTE:

i) In the case of request for additional load for existing building /complex already having power supply or if there is construction of any additional built-up area to the existing building / complex, plan of the building / complex prepared duly showing the built-up area of the entire building shall be furnished.

ii) The Applicant shall not deviate from the condition of providing space at his premises free of cost for erection of transformer

NOTE:

The Distribution Licensee shall obtain Indemnity Bond through an undertaking from the applicant / consumers seeking power supply, indemnifying the Distribution Licensee from any loss arising out of any litigations on account of arranging such power supply.

iii)DELETED

9.02 SPACE FOR TRANSFORMER

Space for Transformer shall be provided as specified in K.E.R.C. (Recovery of Expenditure for Supply of Electricity) Regulations 2004 and its amendments from time to time.

9.03 DEPOSITS

The Applicant shall pay the prescribed initial security deposit and Meter security deposit based on requisitioned load.

9.04 Power supply to the cellular telecommunication services:

The telecommunication services are permitted to avail power supply by paying Rs. 10,000/- per KW in BDA & BMRDA area, Rs. 7,500/- per KW in other places towards cost of Service line.

If the building has got HT power supply, power supply to such services shall be through a sub meter (Trivector meter) and both demand and energy are charged at HT-2(b) (HT Commercial) tariff schedule.

If the building has got LT power supply, power supply to such services shall be through a meter tapped from the common bus bar provided at the ground floor and billed at LT-3 (LT Commercial) tariff schedule.

However, this shall be treated independent of Clause 9.00.

9.05 DEMOLITION AND RECONSTRUCTION OF BUILDING

In the case of demolition & reconstruction of Building, the existing installation shall be surrendered and Agreement terminated and Meter and service mains shall be removed. Only fresh service shall be arranged for the reconstructed building treating it as a new building Temporary power supply from the existing R.R. No. shall not be arranged for construction purposes in such cases.

9.06 ASSIGNING R.R. No. AND SANCTION OF ADDITIONAL LOAD

In case of M.S. Building the abbreviation "M.S." shall be assigned as prefix to the R.R. No. for easy identification of the Multistoried Building. If developers /promoters/owners/ occupier of the buildings request for additional load at a later date, the same can be sanctioned subject to fulfillment of appropriate Conditions of Clause 9.00.

9.07 GENERAL CONDITIONS APPLICABLE TO CLAUSE 9.00

Amended version vide Notification No. K.E.R.C./Cos/D/2/17-18 Dated: 27.12.2017. Gazetted on Thursday, December 28, 2017

1. **a) Erection of 11 kV distribution line/ laying of underground cable and distribution transformers shall be in accordance with the Central Electricity Authority (Technical Standards for Construction of Electrical Plants and Electric Lines) Regulations, 2010 and its Amendments from time to time.**

   b) The total capacity of the distribution transformer to be erected by the Applicant shall be based on the requisitioned load which shall be the Standard rating as per IS and make approved by the Licensee. Loading of distribution transformer shall be as specified in Clause 9.11 (a) of CoS.

2. The Applicant shall arrange for laying of service main cable and other equipment of reputed make and of adequate size as prescribed by the Licensee to meet the requisitioned load from the nearest distribution main or the transformer in his premises as the case may be at his cost up to the metering point. In case of additional load for the existing building, the Consumer shall have to lay new service main cable of adequate size to meet the load requirements.

3. In case of self execution, the Owner / Occupier of the M.S. Building shall execute the service line works including extension of 11 KV line / ABC, transformer, LT Lines/ABC etc., as per the estimate, subject to the following Conditions.

   a) Supervision charges shall be paid to the Licensee at ~~**10%**~~ **(Amendment as per the Commission's order dated 02.02.2024) 5%** of the estimated cost of the works ~~**excluding the employee's cost and M.S.D**~~ subject to a maximum of Rs.15 Lakhs.

b) The works shall be carried out through appropriate class of licensed electrical contractor and as per the estimate, standard specifications and drawings prepared by the Distribution Licensee based on Schedule of Rates. The size of the conductor/cable shall be as prescribed by the Licensee from time to time.

c) The materials used shall conform to the relevant ISI specifications. The quality of work such as depth of planting of poles, erection of poles and transformer centers, stringing etc., shall be as per the Standard drawings of the Licensee

d) The transformer and switchgear used shall be of reputed make and approved by the Licensee from time to time. Manufacturers test report for the transformer(s) and switchgear(s) installed shall be obtained and approved by the authority competent to sanction the estimate.

e) After completion of the works, the Licensee shall take inventory of works jointly with the Applicant / representative of the Applicant. If there are any deficiencies with respect to the sanctioned estimates or defects in the quality of execution of the work, the same shall be rectified by the Applicant. Thereafter, the entire service lines along with the transformer(s) shall be taken over by the Licensee without payment of any charges. The ownership of the lines and other equipment would thereafter vest with the Licensee for the purpose of maintenance,

f) Guarantee shall be obtained from the Consumer for a period of one year for the materials used in the works as well as for the quality of the work carried out, from the date of taking over of the lines and equipment by the Licensee.

Amended version vide Notification No. K.E.R.C./CoS/Tech/01/DDD/22- 23/399, Dated: 01.07.2022. Gazetted on Bengaluru, Friday, 01, JULY, 2022.

1. **Title and commencement: -**
   a. **This may be called as the Conditions of Supply of Electricity of Distribution Licensees in the State of Karnataka (CoS) (Tenth Amendment), 2022.**

   b. **It shall come into force from the date of its publication in the Official Gazette of the Karnataka State and all pending applications for supply / additional supply of electricity for which power sanction is communicated/ work order issued shall be processed as per these amended conditions of Supply(CoS) without insisting for fresh applications.**

   c. **It shall apply to all the Licensees engaged in the business of distribution of electricity and the consumers of electricity in the State of Karnataka.**

II. **In the Conditions of Supply of Electricity of Distribution Licensees in the State of Karnataka, the existing Clause mentioned in the Column 2 of the table below shall be substituted by the Clause mentioned in the Column -3, namely,**

4. **Deleted**

5. **Amended version vide Notification No. K.E.R.C./COS/D/07/08 Dated: 14.3.2008**
   Published in Karnataka Gazette dated: 20.3.2008
   Suitable and easily accessible space near the main entrance shall be provided at a height of 0.6 Mt to 1.6 Mt above the ground level for energy metering at the a for housing the Licensee's metering equipment’s. However, this is not applicable to the existing installations where power supply has already been provided.

Separate circuit for each installation shall be laid and terminated at the common point of supply. The panel board and bus bar arrangements shall be as approved by the Licensee which shall be arranged by the Applicant at his cost.

Amended version vide Notification No. K.E.R.C./Cos/D/2/16-17 Dated: 22.11.2016.
Gazetted on Tuesday, November 22, 2016

6. To have alternate source of supply, two cables shall be provided by the Applicant. The arrangement shall be as follows:
    - Two runs of **LT** cables for alternate supply.
    - Change over switch at the end of the supply cables

7. Supply to the building shall be through a common service main cable terminating in a common bus bar. Supply to individual Consumers shall be tapped from the common bus bar through individual Meters.

8. MCCB & ELCB shall be installed for the individual installations by the Applicant/Consumer to have better selectivity. ELCB mentioned above shall be installed at the entrance of the Individual premises.

9. **Amended version vide Notification No. K.E.R.C./COS/D/07/08 Dated: 14.3.2008 Published in Karnataka Gazette dated: 20.3.2008**
   For the purpose of calculation of load, fraction of a KW shall be rounded off to next higher KW.

Amended version vide Notification No. K.E.R.C./CoS/D/2/16-17 Dated: 22.11.2016.
Gazetted on Tuesday, November 22, 2016

10. Bulk check meter shall be provided by the Licensee at his cost for the purpose of energy audit for all buildings where power supply is sanctioned under the Clause 9.00 where sanctioned load is **35** KW or more or built up area of the building is more than **800** sq. mtrs.

9.08 Mixed Loads

i) If a building coming under Clause 9.00 has partial industrial loads along with residential / commercial loads, then in such cases, the requisitioned load of the entire building shall be considered and appropriate clause of Clause 9.00 shall be applied. However, power supply can be arranged to the industrial loads separately depending upon the actual load requirement as per Clause 7.00 by providing separate Meters.

ii) Buildings, which are used completely for INDUSTRIAL ESTABLISHMENTS, are exempted from application of Clause 9.00. However, when the power supply of such industrial establishments is changed to other commercial/ residential purpose at a later date, the provisions of clause 9.00 shall be applicable. This is in addition to the applicability of penal provisions made under Clause 42.02.

9.09 METERING OF BUILDING WITH MIXED LOADS

a) In the case of residential building under H.T. supply as described under note (b) of Clause 3.1.1 of the K.E.R.C. (Recovery of Expenditure for Supply of Electricity) Regulations 2004 and its amendments from time to time, Annex- 2), for the portion of the Commercial area loads, one bulk energy meter on LT side (sub-meter) shall be provided and the energy so recorded in the sub- meter shall be billed at the appropriate LT. commercial Tariff. The consumption of this bulk energy meter (Sub-meter) shall be deducted from the energy recorded in the main H.T. meter and the balance of energy (pertaining to domestic loads) shall be billed at the appropriate H.T. Tariff applicable to Residential apartments. There shall be no reduction in the demand recorded in the main meter.

b) In the case of commercial building under H.T. supply as described under note (c) of Clause 3.1.1 of the K.E.R.C. (Recovery of Expenditure for Supply of Electricity) Regulations 2004 and its amendments from time to time, (Annex-2), for the portion of the residential area loads, one bulk energy meter on LT side (sub-meter) shall be provided and the energy so recorded in this bulk energy meter (sub-meter) shall be billed at the appropriate H.T Tariff applicable to Residential apartments. The consumption of this bulk energy meter (sub-meter) shall be deducted from the energy recorded in the main H.T. meter and the balance of energy (pertaining to the commercial area loads) shall be billed at the appropriate commercial H.T. Tariff. There shall be no reduction in the demand recorded in the main meter.

c) METERING OF PURELY RESIDENTIAL APARTMENTS / COMPLEX (ES) L.T. Power supply shall be arranged at the request of the Applicant with the facility of LT metering to individual Installations subject to observing all other Conditions as per provisions under note (b) & (c) of Clause 3.1.1 of the K.E.R.C. (Recovery of Expenditure for Supply of Electricity) Regulations 2004 and its amendments from time to time, (Annex-2).

d) Power supply to common areas like lifts, water supply, staircase lighting etc., if metered separately, shall be billed under either residential or commercial Tariff as per the classification of the building as defined under note (b) & (c) of Clause 3.1.1 of the K.E.R.C. (Recovery of Expenditure for Supply of Electricity) Regulations 2004 and its amendments from time to time, (Annex- 2).

Amended Version Vide Notification KERC/CoS/Tech/DDD/05/20-21/976, Bengaluru dated 11.12.2020.
Gazetted on Bengaluru, Thursday, 24, December, 2020.

(e) METERING OF BUILDING WITH MIXED LOADS

For buildings having requisitioned load of combined residential and commercial loads less than**, up to and inclusive of 150 KW**, the power supply shall be arranged on LT basis with individual meters to each of the installations irrespective of whether it is commercial or domestic installation. Billing shall be done at appropriate Tariff.

(f) For commercial buildings having requisitioned load less than, up to and **inclusive 150 KW.** The power supply shall be arranged on LT basis with individual meters to each of the installations. Billing shall be done at the appropriate Tariff.

Note (1)

In the case of existing commercial buildings already under service, where the requisitioned load is less than 150 KW and the Consumer opts for individual meter, the same can be arranged if the Consumer gets the wiring done through LEC at his cost duly making provision to fix up the meter by the side of the existing bulk meter. However, the sanctioned load of the bulk meter shall be automatically reduced to the extent of the load of the installation bifurcated for individual meter.

Note (ii)

If additional load is requested over and above the total load already sanctioned, the same shall be sanctioned within **150** KW only. For load of **above 150** KW, the Consumer shall avail himself of HT supply.

9.10 RESALE OF ENERGY

The Consumer shall not supply part or whole of the energy supplied to him by the Licensee to another person unless he holds a suitable sanction or license for distribution and sale of energy granted by the Commission except as provided hereunder:

a) Any registered Consumer for whom power supply is sanctioned under the Clause 9.00 is permitted to extend power supply to the tenements/ individual Consumers and this shall not be treated as resale of energy.

b) In the case of Commercial, office or residential complexes, where High Tension or Low Tension Power supply is availed originally in the name of the builder or promoter of the complex and who subsequently transfers the ownership of the complex, either entirely, to different individuals or partly to different individuals retaining the balance for lease, the power supply may be continued on the following basis.

   i. The builder or promoter of the complex in whose name the supply continues, is permitted to extend power supply to the individual owners of the flats etc. or to the lessee by installing sub-meters and to collect the amount from them on no profit or no loss basis. (i.e. sharing of electricity bill) and this shall not be treated as unauthorized extension of supply or resale of energy.

   ii. In case, the promoter or builder of the complex does not wish to have any stake in the complex after promoting the complex, the service connection originally availed may be permitted to be transferred in the name of an Association or Society that may be formed in the complex and registered and the service agency so formed is permitted to extend supply to the individual owners of the flats etc. or lessees by installing sub-meters and to collect the cost for consumption of power from them on no profit or no loss basis (i,e., sharing of electricity bill) and this shall not be treated as unauthorized extension or resale of energy.

9.11 LOADING OF DISTRIBUTION TRANSFORMERS INSTALLED FOR POWER SUPPLY SANCTIONED UNDER CLAUSE 9.00

The loading of distribution transformer shall be as follows:

Amended version vide Notification No. K.E.R.C./COS/D/2/16-17 Dated: 22.11.2016.
Gazetted on Tuesday, November 22, 2016

a) The capacity of the distribution transformer installed in the Applicant's premises shall be based on the requisitioned load of the building with a Load Diversity Factor (DF) of Unity **in respect of commercial loads and Load Diversity Factor (DF) of 1.5 in respect of residential loads. Illustration: For a requisitioned load of 300 kVA for residential purpose, the transformer capacity shall be 300/1.5 (Requisitioned load/DF) 200 kVA.**

However, the standard capacity adopted by the licensee, shall be considered for sizing of the transformer.

b) In the case of arranging power supply to a building covered under this Clause from the existing transformer or from a higher capacity transformer proposed by the Licensee, the total load on the transformer including existing loads, loads already sanctioned to other Applicants and requisitioned load of the building to be serviced shall not exceed 75% loading capacity of the transformer.

9.12 APPROVAL OF ELECTRICAL INSPECTORATE

Before making an application for commencement of supply, the owner/ occupier of a multistoried building (more than 15 meters in height) shall give not less than 30 days' notice in writing to the Electrical Inspector / Chief Electrical Inspector, Govt. Electrical Inspectorate, Govt. of Karnataka together with particulars. The supply of energy shall not be commenced within this period, without the approval or otherwise in writing of the Inspector

9.13 SAFETY OF ELECTRICAL INSTALLATION

1. The owner/occupier of a multistoried building shall ensure that Electrical installations/ works inside the building are carried out and maintained in such a manner so as to prevent danger due to shock and fire hazards in accordance with Relevant Rules.

2. No other service pipes shall be taken along the ducts provided for laying power cables.

3. The owner/ occupier of the installation shall provide at the point of commencement of supply, a suitable isolation devise with cutout or breaker to operate on all phases except neutral in the 3 phase 4 wire circuit and fixed in a conspicuous position at not more than 2.75 Meters above the ground level so as to completely isolate the supply to the building in case of emergency.

9.14 TRANSFER OF INSTALLATIONS (APPLICABLE INSTALLATION)

(a) In the case of Residential Complex (es) / Commercial Complex (es), after the installation(s) is/are serviced, even though on a common main in the name of the promoter/developer, the individual installations may be transferred to the names of the Consumers / Applicant possessing the ownership rights of the premises actually utilizing the power if desired, by providing individual meters' subject to observance of the provisions in Clause 36.00.

(b) However Note (u) of Clause 36.01 (a) is not applicable in this case.

Note: The Applicant desiring such transfer of installation shall make suitable arrangements for tapping of power supply to the individual meters for providing power supply to his installation separately and shall bear the cost of such alteration and also pay the 18D, MSD as per Clause 30.02 & 30.04.

Amended vide Notification No. KERC/17/CoS-RoE/DDD/22-23/2184, Bengaluru, dated 11.01.2023 Gazetted on THURSDAY, 12th January 2023

10.00 APPLICABLE TO LAYOUTS HAVING MIXED LOADS SUCH AS RESIDENTIAL, COMMERCIAL AND INDUSTRIAL.

10.01 The application along with a plan of layout duly indicating the nature of service required, anticipated load, number of street lights required, shall be registered at the jurisdictional sub division office of the Licensee duly paying the prescribed registration cum processing fee as per Clause 30.01.

General procedure for arranging power supply under Clause 4.00 of CoS and provisions under K.E.R.C. (Recovery of Expenditure for Supply of Electricity) Regulations 2004 and amendments thereon, from time to time, wherever applicable, shall be complied with by the Applicant and the Licensee.

The Licensee shall obtain the identity and address proof of the applicant.

Amended version vide Notification No. KER.C./CoS/D/13/15-16 Dated: 25.01.2016.

10.02 In the case of requisitions from Applicants for commercial / industrial purpose, the Distribution Licensee shall recover the cost of Electric Line / Plant as per the KERC (Recovery of expenditure for supply of electricity) Regulations, 2004 and its amendments from time to time, (Annex-2) from the Applicants within such layouts. In the case of buildings with requisitioned loads of **35 KW** or more or if the built up area in the premises of the Applicant exceeds **800 Sq**. meters, the KERC (Recovery of expenditure for supply of electricity) Regulations, 2004 and its amendments from time to time, shall be applicable.

10.03 The Licensee retains the right to tap the service line laid for any Consumer for extending power supply to other Consumers in the vicinity or for any other purpose.

10.04 Other provisions of these Conditions as applicable to the particular category of Consumers shall be observed while servicing the installations.

The following Clause is added by an Amendment vide Notification No. K.E.R.C./COS/D/07/10 Dated: 1.7.2010 published in Karnataka Gazette dated: 22.7.2010

NEW

10.05 H. T supply may be provided to the layouts and the provision as stipulated under Sections 8.00 & 9.10 of COS shall apply.

11.00 APPLICABLE TO PUBLIC LAMPS (STREET LIGHTS):

Amended version vide Notification No. K.E.R.C./COS/D/07/10 Dated: 1.7.2010. Published in Karnataka Gazette dated: 22.7.2010

No street lighting installation shall be serviced without a suitable energy meter and an Electronic time switch.

11.01 CITY CORPORATION AREAS, TOWN MUNICIPALITY AREAS, TOWN PANCHAYAT AREAS, AREAS BELONGING TO THE DEVELOPMENT AUTHORITIES / TRUST BOARDS/ KIADB/ APMC/ HOUSING BOARDS AND SUCH OTHER AUTHORITIES / LOCAL BODIES and VILLAGES (other than those covered under approved schemes of the Government and in areas other than layouts covered under Clause 10.00.)

General procedure for arranging power supply under Clause 4.00 and provisions under K.E.R.C. (Recovery of Expenditure for Supply of Electricity) Regulations 2004 and its amendments from time to time (Annex-2) wherever applicable shall be complied with by the Applicant and the Licensee.

(a) Power supply to new or additional public lamps or change in type of fitting shall be arranged subject to the following Conditions-

i. The Applicant shall apply in the prescribed form at the jurisdictional Sub-Division Office of the Licensee on payment of prescribed registration cum processing fee as per Clause 30.01.

ii. The Licensee shall intimate the cost of arranging power supply and the deposits to be paid within 7 days.

Amended version vide Notification No. K.E.R.C./COS/D/2/17-18 Dated: 27.12.2017.
Gazetted on Thursday, December 28, 2017

i. The Applicant shall pay the estimated cost of the supply lines including the cost of fittings along with supervision charges at ~~10%~~ **(Amendment as per the Commission's order dated 02.02.2024) 5%** on the cost of estimate and also the prescribed deposits as per Clause 30.02 to the Licensee **within the time period as specified in Clause No 4.03 (iv).** Cost of fittings shall not be collected if the local authority provides the same.

(a) The Applicant shall execute an Agreement in the prescribed form.
(b) Only energy efficient lamps shall be used for street lighting. It is not permitted to use incandescent type fittings for street lighting.
(c) The Licensee shall also erect and connect specified type and street light fittings with energy efficient lamps and accessories (other than incandescent lamp fittings) supplied by the Applicants by collecting labour and supervision charges. The Licensee reserves the right to reject the fittings supplied for installation, if these are of sub-standard quality.
(d) A suitable metal waterproof box to house the meter and street **light** control M.C.B. as per Licensee's approved design shall be provided.

11.02 VILLAGE ELECTRIFICATION UNDER SPECIAL SCHEMES The Government may formulate schemes like Electrification of Hanjan basties, Tribal areas, Janatha colonies. Thandas etc., and for such schemes, conditions as per the approved scheme shall apply.

12.00 PROCEDURE FOR ARRANGING POWER SUPPLY ON TEMPORARY BASIS

All Temporary power supply installations shall be serviced only with a Meter.

Any person desirous of availing himself of temporary power supply shall comply with the following requirements:

12.01 APPLICABLE TO LT TEMPORARY POWER SUPPLY

Amended version vide Notification No. K.E.R.C./Cos/D/2/16-17 Dated: 22.11.2016.
Gazetted on Tuesday, November 22, 2016

a) i) If the load is less than 50 KW/67 HP, the consumer shall avail power under LT supply and if the load is 50 KW / 67 HP and above, the consumer shall avail HT power supply.

ii) The prospective Consumer shall apply for temporary supply in the prescribed form to the Licensee's Section / Sub-Division Office in the case of LT and Division office in the case of HT. No registration cum processing fee is payable. He shall pay service charges of Rs.50/- per Installation in case of LT supply & Rs.250/-in case of HT supply and advance estimated power consumption charges as per Clause 12.01(c) at the prevailing Tariff rate.

Amended vide Notification No. KERC/17/CoS-RoE/DDD/22-23/2184, Bengaluru, dated 11.01.2023
Gazetted on THURSDAY, 12th January 2023

Clause (b) is renumbered as (b)(i)

(b)(i) The Licensee shall prepare the estimate for the service line required for arranging temporary power supply and communicate temporary power sanction indicating service charges, advance power consumption charges, (ACC), etc.

NEW CLAUSE

(b)(ii) Temporary power supply shall be sanctioned for a period as may be required by the Applicant / consumer.

In respect of temporary power supply for a period exceeding two months, monthly meter readings shall be obtained and bills issued to the Consumers from the first month onwards, for arranging payment. In such cases, Advance Consumption for two months.

In case of request for temporary power supply for less than two months, ACC shall be collected for the actual number of days of availing such supply.

Provided that existing consumers, who continue to avail temporary power beyond two months, the difference in ACC between initially paid ACC and ACC payable for two months, shall be collected from the existing consumers.

Disconnection of temporary power supply for a period exceeding two months, shall be effected as per the Consumer's request. In respect of supply for a period of less than two months the disconnection shall be effected after the completion of period of temporary power supply, duly ensuring recovery of all **the** dues.

c)Estimated Power consumption charges

Applicant/consumer shall deposit advance estimated power consumption charges (ACC) for the energy calculated at 12 units per KW per day for the period of temporary power supply as specified in Clause (b)(ii) above.

Provided if the load is 50 KW or more /67 HP or more, the ACC shall also include fixed charges, at the prevailing Tariff rate.

i) In case of supply for a period not exceeding two months, after completion of period of supply, the balance ACC shall be adjusted to the permanent RR No. of the same consumer towards energy bills at the prevailing Tariff rates based on the actual consumption, in the first bill issued to the consumer.

Alternatively, after the expiry of the period of supply, refund the balance amount of ACC without insisting on any written request from the Consumers, within TWO months of date of disconnection. If the bill amount exceeds the ACC, the balance shall be collected from the Consumer by including the amount in the regular electricity bill.

ii) In case of supply exceeding two months, balance amount of ACC at the credit of the Consumer after the disconnection of temporary supply shall be adjusted to the existing permanent R.R No. in the name of the same Consumer towards energy bills at the prevailing Tariff rates based on the actual consumption, in the first bill issued to the consumer.

Alternatively, after the expiry of the period of supply, refund the balance amount of ACC without insisting on any written request from the Consumer, within TWO months of date of disconnection.

In case the ACC amount is less than the bill based on actual consumption, the difference may be collected from the consumer by including the amount in the regular electricity bill.

In both the above cases, If the ACC amount due to the Consumer is not refunded within TWO months, the Licensee shall pay interest at 1% per month on actual number of days of delay on the amount due for refund.

Amended version vide Notification No. KER.C./CoS/D/2/16-17 Dated: 22.11.2016.
Gazetted on Tuesday, November 22, 2016

d) On receipt of wiring diagram and completion-cum-test report of the contractor and Agreement in the prescribed form and copies of permit / license/NOC, etc., and payment of necessary advance consumption charges, work order for temporary supply shall be issued by the Licensee.

Note: (1) Permit / Licence / NOC is not required for floor polishing. Water pumping, marriages and domestic functions.

(2) Approval of the Electrical Inspectorate is required for temporary electrical installations where 100 or more people are likely to gather or assemble in a single place.

NEW (3) Approval of the Electrical Inspectorate is required for servicing of the HT temporary installations.

Amended version vide Notification No. K.E.R.C./COS/D/2/16-17 Dated: 22.11.2016.
Gazetted Tuesday, November 22, 2016

e) The Applicant shall arrange to execute the work of providing the service line including distribution Transformer if necessary for load of less than 50 KW and **service line including drawing / extension of 11 kV line up to the HT Metering Cubicle for load of 50 kW and above** as per the Licensee's estimate and specifications on self-execution basis through a qualified licensed electrical Contractor. The Consumer shall pay to the Licensee supervision charges at ~~10%~~ **(Amendment as per the Commission's Order dated 02.02.2024) 5%** on the cost of estimate, subject to a minimum of Rs.500/- per work.

However, the service line work shall be commenced only after orders sanctioning the temporary supply is issued by the Licensee. For LT supply the Consumer shall provide current limiter of appropriate capacity and earth leakage circuit breaker of adequate capacity and capacitors, if any, as required under Clause 23.00

For HT supply, the provisions under Clause 8.0 of these Conditions shall be complied with wherever applicable.

f) The prevailing rate of temporary Tariff in force shall be applicable.

g) The date of availment of the temporary supply may be got amended by the Consumer, by applying to the authority who has issued the power sanction before the commencement date indicated in the order. However, any alternate date proposed shall commence within 15 days of the date of the first order.

h) If power is not availed as above, the advance estimated power consumption charges paid by the Applicant /Consumer shall be refunded within two months after deducting Rs. 100/- on receipt of the valid refund bill. If the amount due to the Consumer is not refunded within two months of receipt of valid refund bill, the Licensee shall pay interest at 1% per month on actual number of days of delay on the amount due for refund.

i) In case any permit / licence / NOC is withdrawn by the competent authority after the installation is serviced, the installation shall be disconnected forthwith and shall be reconnected only after the permit / licence / NOC is restored. Further, the Licensee shall not be liable for any damages Reduction of any charges or refund shall not be permissible on this account.

j) The installation shall be serviced by the Engineer of the Licensee by providing a suitable meter and assigning an R.R. No.

The Engineer of the Licensee servicing the installation shall give a service certificate to the Applicant / Consumer for having serviced the installation specifying the following-

(1) RR. No. (2) Date of service (3) Sanctioned load (4) Connected load (5) Meter details (6) Condition of seals (7) Details of amount of advance estimated power consumption charges collected (8) Name of L.E.C. & Licence No. (9) Period of sanction of temporary power supply, (10) Periodicity of reading of meter and issue of bill i.e., weekly/fortnightly etc.

Necessary acknowledgement for the same shall be obtained on the test report.

k) For further extension of the period of temporary supply, the Consumer shall apply to the jurisdictional Engineer of the Licensee at least one week before the date of expiry of temporary supply, duly paying the up to date power supply charges and any other arrears.

l) Temporary power supply to Touring Cinemas may be given on the production of a "Camp Allotment Letter from the local District Magistrate permitting the Consumer for running of the Touring Cinemas and also certificate by the Electrical Inspector.

Note: However, power supply to touring cinemas may be continued for not more than one month after the expiry of the license subject to the condition that the owner does not run shows until the licence is renewed.

12.02 TEMPORARY USAGE IN THE PREMISES ALREADY HAVING PERMANENT SUPPLY

a) Use of power within the Consumer's premises for Temporary purposes for bonafide domestic use is permitted subject to the condition that the total load of the installation on the system does not exceed the sanctioned load.

b) Where it is intended to use floor polishing equipment and such other portable equipment temporarily in a premises having permanent supply, such equipment shall be provided with an earth leakage circuit breaker of adequate capacity.

12.03 OTHER CONDITIONS APPLICABLE FOR TEMPORARY SUPPLY

a) The general Conditions of power supply as per Clause 4.00 shall also be applicable unless specifically provided otherwise in this Clause.

b) Where it is intended to use floor polishing equipment and such other portable equipment temporarily in a premises having permanent supply, such equipment shall be provided with an earth leakage circuit breaker of adequate capacity.

12.03 OTHER CONDITIONS APPLICABLE FOR TEMPORARY SUPPLY

a) The general Conditions of power supply as per Clause 4.00 shall also be applicable unless specifically provided otherwise in this Clause.

b) in the case of Meter not recording, the billing for the non-recording period shall be 12 units per day per KW of sanctioned load or connected load whichever is more. If the connected load is more than the sanctioned load, penal measures as per Clause 42.01 shall apply.

c) Fraction of KW/ KVA/ HP of sanctioned load shall be rounded off to the nearest quarter KW/ KVA / HP for the purpose of billing and the minimum billing being for 1 KW/KVA/HP

Amended vide Notification No. KERC/17/CoS-RoE/DDD/22-23/2184, Bengaluru, dated 11.01.2023 Gazetted on THURSDAY, 12th January 2023

12.04 POWERS OF SANCTION AND RENEWAL OF TEMPORARY POWER SUPPLY

i. Sanction of temporary power supply

Officers of the Licensee who are empowered to sanction permanent power supply are also authorized to sanction temporary power supply to the same extent for a period required by the Applicants irrespective of whether it is for lighting, power, temporary touring Cinemas etc., subject to observance of Rules and Conditions laid down in this Clause.

Amended vide Notification No. KERC/17/CoS-RoE/DDD/22-23/2184, Bengaluru, dated 11.01.2023 Gazetted on THURSDAY, 12th January 2023

ii. DELETED

NOTE:

a)DELETED

b) The officers of the Licensee are empowered to sanction / give extension of temporary power supply for permanent usage under special circumstances, where infrastructure is yet to be created or in the process of being created to individual houses / MS Buildings / Residential / Commercial Complex / Layouts and others.

CHAPTER- V

13.00 WIRING ON APPLICANT'S / CONSUMER'S PREMISES AND MAINTENANCE

13.01 General wiring conditions

a) Mains The Applicant's/Consumer's mains shall in all cases be brought up to the Licensee's point of supply, and sufficient cable shall be provided for connecting up with the Licensee's apparatus.

b) Switches & Fuses The Applicant's / Consumer shall provide linked quick break main switch and a single pole fuse / load limiter on each conductor except on the neutral conductor which shall be fixed as near as possible to the Licensee's meter board. Single pole switches controlling the lamps or fans or other apparatus shall be inserted in the phase wire and not on the neutral wire.

c) The Licensee's meter and mains cutouts / load limiter shall be enclosed in a strong teakwood box / metal waterproof box suitably ventilated and provided with a hasp, staple and lock. All wires between which a difference of potential over 230 volts exists, shall be made inaccessible to unauthorized persons or enclosed in an earthed metallic casing or conduit / PVC pipes. A "Caution" board printed in Kannada and Hindi / English shall be fixed therein.

d) Earthing - Gas / water pipes shall on no account be used for earthing purposes. All wiring shall be kept as far as possible away from gas and water pipes.

e) Domestic Appliance - A special circuit solely for the use of domestic appliances, which shall be approved by the Licensee, shall be run from the Licensee's point of supply. Wall plugs used on these circuits shall be of the three-pin type, the third pin being an earth connection. Two pin plugs or lighting sockets shall not be allowed. All appliances used shall be effectively earthed. The minimum size of earth wire permitted shall be No 14 S.W.G. or 3.0 sq.mm.

Earth equipment or apparatus installed shall have a nameplate indicating the wattage

(a) Plugs - Single pole switches controlling the plugs shall be inserted in the phase wire and not on the neutral wire.
(b) Wiring - Single leads shall not be allowed to be run separately in iron conduit.
(c) A.C. Motor Installations - Motors shall be provided with control gear fitted with a no-volt release and Triple Pole fuses (overload release) so as to prevent satisfactorily the maximum starting current from the Consumer's installation exceeding the limits given in the following table at any time under all possible Conditions. It is important that the releases shall be maintained in good working order. Failure to comply with this specification shall render the Consumer's installation liable for disconnection from the supply on account of disturbance to the Power Supply to other Consumers:

TABLE

Nature of supply	**Size of Installation**	**Limit of Maximum Current**
Single Phase	Up to and including 1 B.H.P.	Six times the full load current
Three Phase	Above 1 B.H.P. and up to and including 10 B.H.P.	Three times the full load current.
	Above 10 B.H.P. and up to and including 15 B.H.P.	Twice the full load current.
	Above 15 B.H.P.	One and half times the full load current.

Each three phase motor circuit shall be protected by Moulded case circuit breaker (MCCB). Wiring for motors shall be run with all three phase wires bunched in a single metallic conduit, which shall be efficiently earthed throughout and connected to the frame of the motor from which two separate earth wires of adequate size shall be run. The minimum size if the earth wire permitted shall be No.14 S.W.G. or 3.0 sq. mm. All motor wiring shall comply in every respect with the relevant Regulations framed by Central Electricity Authority in force from time to time.

Motors above 1 B.H.P. shall be wound for 3 phase, 400 volts between phases.
Applicants/ Consumers intending to use non-standard apparatus, are advised to send to the Licensee full technical particulars of such apparatus before ordering it so that the Applicants/ Consumers can be informed about any special Conditions that may be applicable to that type of apparatus, to enable it to be connected to the mains.

(d) The LT Consumers shall provide current limiters of suitable capacity, which must be erected within one meter of the Licensee's meter board or in such other position as, shall be approved by the Licensee. No fuses shall be provided on the neutral conductor.

(e) All Domestic and AEH Consumers shall provide load limiters of required capacity for their installations, which shall be properly sealed. In addition to the load limiter, the AEH Consumer shall provide suitable capacity earth leakage circuit breaker (ELCB).

(f) Independent starters provided with over current and no volt devices shall be provided for more motors s as noted below:

1	**Up to & inclusive 5 HP**	**Direct online Starter**
2	Up to & inclusive 30 HP	Star-Delta starter / Auto transformer starter
3	Above 30 HP a) Squirrel cage Motors b) Wound rotor Motors	a) Auto Transformer Starter b) Rotor resistance starter

Note: However, the Designated authority of the Licensee in special circumstances may relax the above requirements depending upon the location and conditions of the working of the installation by an order in writing.

(g) In the case of H.T. Consumers, suitable protective devices approved by the Licensee shall be used so as to afford full protection to the Licensee's apparatus placed on the Consumer's premises.

14.00 HANDLING OF LICENSEE'S EQUIPMENT IN CONSUMER'S PREMISES.

14.01 The meter, meter boards, service mains, main cutouts, load limiters etc., must on no account be handled or removed by anyone who is not an authorized employee of the Licensee. The seals, which are fixed on the meter’s/metering equipment’s, load limiters and the Licensee's apparatus, must on no account be broken. It shall be the responsibility of the Consumer to ensure safe custody of Licensee's equipment’s and seals on the meter’s/ metering equipment’s within the Consumer's premises.

14.02 In the case of H.T. installations the Designated authority of the Licensee at his discretion, may permit the Consumer on written request, to operate the Licensee's terminal switches, fuses or circuit breakers for the purpose of isolating the Consumer's apparatus in case of emergency. However, the Consumer is solely responsible for any damage caused to life or property due to such operation.

14.03 All transformers, switchgear and other electrical equipment belonging to the Consumer and connected to the mains of the Licensee shall be maintained as per relevant /IS.

14.04 In the event of any damage caused to the Licensee's equipment’s in the Consumer's premises by reason of any act, neglect or default of the Consumer or his employees, the cost thereof as claimed by the Licensee as per the schedule of rates/ market rates shall be payable by the Consumer.

15.00 EXTENSIONS AND ALTERATIONS-L.T. INSTALLATION

15.01 Whenever a Consumer desires to change the machinery within the sanctioned load, he shall intimate the details to the Licensee's Engineer with the contractor's completion cum test report and licence of the local authority wherever required.

Amended version vide Notification No. K.E.R.C./COS/D/13/15-16 Dated: 25.01.2016.

15.02 In the case of LT installations, provided with Electronic trivector meter **or static meter with provision for recording maximum demand** and opted for Demand based Tariff, additional load may be connected to the installation. However, the Consumer shall inform the Licensee the details of the additional machinery installed. If the Maximum Demand (M.D.) recorded in the electronic trivector meter **or static meter with provision for recording maximum demand** exceeds the sanctioned load, the penal **tariff as provided in the relevant Tariff Order shall be applicable.**

15.03 In all other cases, if the Consumer desires to increase the number and capacity of connected machinery beyond the sanctioned load, he shall get the additional load sanctioned and furnish the contractor's completion cum Test report to the Licensee, where upon, the representatives of the Licensee shall call and inspect the alterations and if necessary, change the meters and fuses and alter the service line at the cost of the Consumer. Failure to give notice to the Licensee shall render the installation liable for disconnection and action as per Clause 42.01 (ii) & (iii).

15.04 (a) The Consumer is not permitted to install additional machinery by providing alternate switch but can make use of the provisions under Clause 15.02 and 4.09 (ix) of these Conditions.

(b) However, the motor of IP set installations can be used with an alternative drive for other agricultural operations like sugar cane crusher, coffee pulping, etc., with the approval of the Licensee. The energy used for such operation shall be metered separately by providing alternate switch and charged at LT Industrial Tariff (Only Energy charges) during the period of alternative use. However, if the energy used both for IP Set and alternate operation is measured together by one energy meter, the energy used for alternate drive shall be estimated by deducting the average IP set consumption for that month as per the IP sample meter readings for the sub division as certified by the sub divisional Officer.

16.00 EXTENSION AND ALTERATION-H.T. INSTALLATION

In the case of H.T. installations, additional H.T. apparatus / H.T. equipment shall not be connected by the Consumer to the system unless it is approved by the Electrical Inspectorate and a copy of such approval shall be furnished to the Licensee.

17.00 BALANCING OF LOAD

If the installation is required to be wired on three phases, wiring shall be done on group system, neutral wires being brought back in each case to the Licensee's point of supply. An approved type of a double pole linked switch shall control each main circuit. The lamps, fans or any other apparatus in the installation shall be so grouped that under normal working Conditions, the current in the three phases would be balanced and very little current shall flow in the neutral wire and it shall not be more than 10% of the maximum phase current under full load Conditions.

18.00 ACCESS TO CONSUMER'S PREMISES

18.01 Employees of the Licensee shall have access at all reasonable times to the premises of the Consumer on informing the Consumer at his intension for inspection, meter reading, testing and/ or for any other purpose incidental to or connected with the proper maintenance of supply

18.02 They shall have access to the premises at any time for inspection, if there is any reason to suspect breach of the provisions of the Act and these Conditions.

18.03 If the Consumer or any person purporting to be his representative, deliberately obstructs the Licensee's employees from inspection of the installation or any other legitimate act, the installation may be disconnected forthwith and may be kept disconnected till such time the Consumer affords necessary facilities for carrying out the inspection or testing.

18.04 Any officer authorized in this behalf by the State Government may: -

a) enter, inspect, break open and search any place or premises in which he has reason to believe that electricity has been, is being, or is likely to be, used unauthorisedly.
b) search, seize and remove all such devices, instruments, wires and any other facilitator or article which has been, is being, or is likely to be, used for unauthorized use of electricity;
c) examine or seize any books of account or documents which in his opinion shall be useful for or relevant to, any proceedings in respect of the offence under sub-section (1) and allow the person from whose custody such books of account or documents are seized to make copies thereof or take extracts there from in his presence.

19.00 PERIODICAL TESTING AND INSPECTION

19.01 The periodical inspection and testing of the Consumer's installation may be carried out by the Licensee or Electrical Inspectorate in accordance with applicable Rules.

19.02 Any defects observed during the inspection shall be intimated to the Consumer and he shall get them rectified through a qualified Licensed electrical contractor within the time stipulated therein. The installation shall be liable for disconnection if the defects are not rectified since the Consumer is responsible for any defects in the internal wiring.

20.00 DANGER DUE TO DEFECTS IN CONSUMER'S PREMISES

In the event of any danger due to defect being discovered in the Consumer's wiring or apparatus connected to the system, the Consumer shall in the absence of the employees of the Licensee, disconnect the same forthwith and notify the same to the Licensee and shall reconnect the same only with the consent of the Licensee after the defects are rectified. The Licensee reserves. the right to disconnect the installation if any defect in the installation comes to his notice.

21.00 FAILURES OR VARIATION IN SUPPLY

In the event of failure or variation in the voltage / frequency of the supply the Consumer shall lodge a complaint with the jurisdictional service station/ Section office.

Such complaints shall be attended to within the time frame specified under KER.C (Consumer Complaints Handling Procedure) Regulations, 2004 If supply has failed due to any defect in the Consumer's system, the Consumer shall be advised to rectify such defect, keeping the installation disconnected if the situation so warrants. The installation shall be reconnected after the rectification of the defect is duly certified by a qualified Licensed electrical contractor and reported to the Licensee. The License shall not be liable for any claims for loss or damage whatsoever arising out of failure or variation in supply. However, if the damage or loss occurred to the Consumer's equipment consequent to the proved lapses of the Licensee or his representatives, compensation may be awarded by the Commission.

CHAPTER-VI

POWER FACTOR

22.00 HT INSTALLATIONS:

22.01 It shall be the responsibility of the HT Consumer to determine the capacity of the power factor correction apparatus in consultation with the manufacturers/ suppliers of the equipment’s.

a) The Consumer shall maintain an average power factor of not less than 0.90 lag. In case this is not maintained, surcharge shall be payable as specified under Tariff schedule from time to time.

b) The average power facto is the ratio of KWh to the KVAh consumed during the billing month / period.

Billing Power factor shall be the average PP recorded in ETV meter. In case the same is not available, the ratio of KWh to KVAh consumed during the billing period and in case of non-availability of the above also, the PP obtained during the rating shall be taken.

22.02 a) If during any monthly reading or periodical or other testing/ rating by the Licensee, the power factor of the installation is found to be less than 0.90 lag, the Consumer shall install additional power factor correction apparatus as may be necessary to bring the power factor to not less than 0.90 lag within three months from the date of intimation and inform the same, in writing, to the office of issue, failing which power factor surcharge shall be leviable as specified under Tariff schedule from time to time, from the billing month following the date of expiry of the said three months, till the P.F is brought up to 0.90. This shall also be applicable for H.T. installations provided with LT trivector meter.

b) In respect of HT installations with <u>LT metering without LT trivector</u> meter, if during any periodical or other testing/rating by the Licensee the power factor of the installation is found to be less than 0.90, the Consumer shall install additional power factor correction apparatus as may be necessary to bring the power factor to not less than 0.90 within three months from the date of intimation and inform the same, is writing to the office of issue, failing which power factor surcharge shall be leviable as specified under Tariff schedule from time to time, from the billing month Rowing the date of expiry of the said three months, till the PF is brought up to 0.90

22.03 In the event of meter going out of order, in any month, the power factor for the period during which the meter is out of order shall be the power factor during the month previous to the month in which the meter went out of order.

22.04 Notwithstanding the above provisions power factor surcharge shall not be leviable in a HT installation for the first three billing months from the date of service. In case the power factor continues to be less than 0.90 even beyond the first three billing months, power factor surcharge shall be leviable.

23.00 LT INSTALLATIONS

The following provisions are applicable for LT installations, including IP set Installations other than X-Ray installations.

23.01 To maintain the PF at not less than 0.85, LT installations including LP sets but other than X-Ray installations shall be provided with capacitors of rating as indicated below:

Installed capacity	**(i)Rating of P.F correction Apparatus**
For Motors (both single phase and three phase): (i)Up to and inclusive 1 KW	(i)0.4 RKVA (35 MFd.)
(i)Above 1 KW up to and inclusive of 3 KW	(i)1 RKVA
(i)Above 3 KW	(i)KW Rating X 0.4 rounded off to the nearest integer

Note: For welding sets and induction furnaces, the RKVA rating of the P.F correction Apparatus shall be the name plate rating in KVA or rated KVA of the equipment multiplied by 0.4, rounded off to the nearest integer.

23.02 The Consumer shall furnish the original Manufacturer's Test certificate of the Power factor correction apparatus or a test certificate issued by the Testing laboratory of the Licensee or laboratory approved by the Licensee before the installation is serviced.

23.03 Whenever a fluorescent or vapour discharge lamp is installed, capacitors of adequate capacity shall be installed so that the P.F. of the fitting is not less than 0.85. The size of capacitors to be used with different types of lamps are given below:

CAPACITANCE IN MICRO FARADS

Wattage of lamp	**Type of Lamp**		
	Fluorescent	Mercury Vapour	Sodium Vapour
20 watts	No less than 2 MFd.	-	-
40 watts	No less than 2 MFd.	-	-
80 watts	-	1X8 MFd	-
125 watts	-	1X10 MFd	-
250 watts	-	2X8 MFd	-
400 watts	-	2X10 MFd	1X33 MFd + 1X10MFDd
1000 watts	-	2X33 MFd	-

23.04 a) Even after capacitors, as recommended in Clause 23.01 and 23.03 above are provided, if during any periodical or other testing / rating by the Licensee, the power factor of the installation is found to be less than 0.85, the Consumer shall install additional capacitors of rating as required within three months from the date of intimation and inform the same, in writing, to the office of issue, failing which power factor surcharge shall be leviable as specified from the billing month following the expiry of the said three months.

The following Clause is deleted by an Amendment vide Notification No. K.E.R.C./ COS/ D/07/10 Dated: 1.7.2010 published in Karnataka Gazette dated: 22.7.2010

b) DELETED

24.00 APPLICABLE TO BOTH HT AND LT INSTALLATIONS:

24.01 The power factor shall be determined up to 3 decimals (ignoring figures in the other decimal places) and then rounded off to the nearest second decimal as illustrated below:

(i) 0.8449 to be rounded off to 0.84.

(ii) 0.8451 to be rounded off to 0.85. This is applicable when the ratio of KWh to KVAh is taken for calculating the PF.

24.02 Notwithstanding any provisions anywhere, if the consumption in an installation in any billing period is less than 10 units per KVA of Contract Demand or 10 units per KW of sanctioned load, per month, the P.F. Penalty shall be limited to 30% of the energy bill excluding taxes, arrears and fixed charges/demand charges.

CHAPTER VII

METERING AND POWER SUPPLY CHARGES

25.00 METERING

25.01 No installation shall be serviced without a meter.

Note:

a) The Consumer may also install his own check meter at his option. However, for billing purposes the reading of the check meter shall not be considered. The check meter shall be calibrated by the Licensee at the cost of the Consumer and can be used for billing during the period of failure of main meter for a period not exceeding two months. The Faulty main meter shall be replaced with in a period of two months.

b) The Consumers of commercial and industrial installations shall provide metal clad box cover of approved design by the Licensee to facilitate affixing additional seals.

c) Whenever CT's are to be used for metering purposes "Metal clad Boxes" of approved design by the Licensee shall be provided by the Consumer.

d) in case the Licensee is not able to provide power supply to the Consumer's installation within the specified period for want of meter, the Licensee shall permit the Consumer to supply the meter of approved type and specifications duly tested in the Approved Laboratory.

Amended Vide Notification No: KERC/COS/D/18-19/1314, Bengaluru, dated 26.12.2018
Gazetted on Thursday, December 27, 2018

NEW

(e) Pre-paid energy meters shall be provided to the installations of public water supply, public lamps (street lights) and offices of the Government, if so opted. Provided that where prepaid meter is provided by the BESCOM, the meter security deposit (MSD) equivalent to the cost of the pre-paid energy meter shall be paid by such consumer. Provided further that, notwithstanding anything contained in these conditions of Supply or any other Regulations issued by the Commission, the Distribution Licensee shall buy back any electro- mechanical/electronic energy meters fixed at the existing installations of such consumers, who shall pay, the difference between the depreciated value of the existing energy meters and the meter security deposit equivalent to the cost of new pre-paid meters, to the distribution licensee in equal annual installments, over a period of five years, when a prepaid meter is provided by the Distribution Licensee.

25.02 In case of HT installations, the Licensee shall provide HT Electronic type Trivector metering equipment for registering the Power factor, demand as well as energy consumed and with the facility of "Time of the day" Metering with memory capacity of one month.

25.03 The Consumer unless exempted, shall pay the prescribed meter security deposit.

25.04 The Licensee shall have the right to recover from the Consumer the cost of metering equipment and accessories lost or damaged in the Consumer's premises.

25.05 The Licensee may provide additional seals, in addition to those normally provided, whenever considered necessary, which shall be acknowledged by the Consumer or his representative.

25.06 During periodical inspection/testing by the Licensee, if the seals are to be broken for the purpose of inspection/testing, the same shall be resealed in the presence of the Consumer or his representative. The Licensee shall re- seal the meter and associated equipment when the seal is removed by the Licensee, which shall be acknowledged by the Consumer or his representative. An endorsement specifying the details of seals released and refixed shall be given by the Engineer breaking the seals to the Consumer or his representative.

25.07 The Consumer shall ensure that the metering equipment and seals provided are not damaged / tampered with.

25.08 Any damage/ tampering of metering equipment or seals shall be primafacie evidence of dishonest abstraction of energy and the same shall be dealt with in accordance with the provisions of the Electricity Act 2003.

26.00 BILLING PROCEDURE/ READING OF METERS.

The procedure as specified in K.ER.C. (Electricity Supply) Code, 2004 (Annex-4) shall be followed.

Amended vide Notification No. KERC/17/CoS-RoE/DDD/22-23/2184, Bengaluru, dated 11.01.2023 Gazetted on THURSDAY, 12th January 2023

26.01 SELF READING OF METERS

a) In case the Licensee does not take the meter reading of LT installations during any month/s, the Consumer shall have the option to provide the Meter reading to the Licensee for such month/s and the Licensee shall consider such reading and provide Electricity bill to the Consumer accordingly. In case of such self-reading of meters by the Consumer, the Licensee shall take reading at least once in Six months and reconcile the difference, if any, and adjust the bill accordingly.

a) **Group Billing of Meters:**

Group billing of installations located in various places belonging to a same consumer within the jurisdiction of a Distribution Licensee is allowed at the option of the Consumer subject to the condition that the Consumer establishes and maintains the Automated Remote Meter Reading (ARMR) facility or the smart meter with AMI (Automated Metering Infrastructure) features, at his cost, in accordance with the extant CEA Metering Regulations, to communicate the billing data from the energy meters provided to such installations, to the Control Centre of the Distribution Licensee, as required by the Distribution Licensee. The Distribution Licensee shall issue the consolidated monthly bills to the Consumer by enclosing the bill details of the individual installations, to facilitate the Consumer payment to the make the Distribution Licensee at one point, as per the consolidated monthly bill.

Accordingly, the Distribution Licensee shall make necessary entries to account the energy/amount internally, against the individual RR numbers of the Consumer, located in different places.

26.02 Periodicity of testing of meters by the Licensee.

Periodicity of testing of meters shall be as follows:

Sl.No.	Nature of Installation	Periodicity of testing
i	HT Installations	Every six months
ii	LT Power installation	
	a)More than 40 HP	Once in a Year
	b)40 HP and below	Once in 2 Years
iii	Other installations	Once in 3 Years

Note: All installations whose average consumption is less than 20 units per KW per month or more than 300 units per KW per month shall be mandatorily tested every year.

27.00 CORRECTNESS OF METER

27.01 In the event the Consumer disputes the accuracy of the meter, he shall give notice to the Licensee. The Licensee shall refer the matter for inspection/ testing of the meter to a Third Party Agency approved by the Commission under information to the Consumer. The Consumer shall pay the specified testing fee directly to such Agency. The Agency shall test the accuracy of the meter using an electronic type testing equipment with facility of a printer attached to it which shall provide an automatic printout of test readings, percentage error with date/time/ R.R. No., etc. The Agency shall provide printout of test readings, percentage error with date/time/R.R. No, etc. to the Consumer under a copy to the Licensee.

Amended version vide Notification No. K.E.R.C./COS/D/07/10 Dated: 1.7.2010 published in Karnataka Gazette dated: 22.7.2010

Note: Arrangements for inspection/ testing of the meter by a "Third Party Agency is approved by K.ER.C. appointing the Chief Electrical Inspector to Government of Karnataka as Third Party Agency vide notification No D/06/6 dated: 11.5.2006 and published in the Karnataka Gazette dated 25.5.2006 in accordance with National Electricity Policy dated: 12.2.2005.

In the event of the meter being incorrect beyond the limits of accuracy prescribed under relevant Regulations framed by the Central Electricity Authority relevant I.S, the amount of the bill shall be adjusted by the Licensee in accordance with the result of test with respect to the meter. readings of the 6 billing months prior to the month in which the Consumer has disputed the accuracy of the /meter and up to the date of testing, due. regard being paid to the conditions of working, occupancy, etc., during the said 6 months. In such cases, the prescribed fee paid for testing the meter shall be refunded to the Consumer.

27.02 Licensee's qualified Engineer shall conduct periodical inspection/ test to check the working/ correctness of meter in case the consumption recorded in a month is less than 50% of the consumption of the previous month, such Meter shall be inspected and reasons for such short fall shall be recorded.

27.03 In the event of test being undertaken by the Licensee periodically as per clause 26.07 of these Conditions using an electronic type testing equipment preferably with a facility of a printer attached to it, the following procedure shall be adopted.

i) When the meter is found to be slow beyond the permissible limits, the Consumer shall be liable to pay the difference at normal rates based on the percentage error, for a period of not more than 6 months prior to the test, due regard being paid to the conditions of working, occupancy etc., during this period and up to the date of replacement or rectification of the meter.

ii) When the meter is found to be fast beyond the permissible limits, the Licensee shall adjust the excess amount collected based on the percentage error for a period not more than 6 months prior to the date of test, within one month of the date of test by giving credit to the account of the Consumer. In case of delay in adjustment of the excess amount, the Licensee shall pay interest at 1% per month on actual number of days of delay on the amount due for adjustment.

iii) The testing staff of the Licensee shall draw a mahazar and obtain the signature of the Consumer or his representative for witnessing the test and also agreeing to pay the back billing charges in case of slow recording of the meter.

iv) If the Consumer or his representative refuses to sign the mahazar, the error in the meter need not be adjusted or meter removed and referred to the "Third Party Agency" by the Licensee for testing the meter on the spot who shall test the meter within a period of one week.

Note:

1) A check meter can be installed for billing purposes till the error in the original meter is rectified.
2) The Consumer shall not be liable to pay any penal charges if the revised consumption/ demand exceeds the entitlement fixed for the installation.

27.04 METER NOT RECORDING

(i) During the inspection/ testing by the Licensee, if the meter is found to be not recording (for any reasons other than tampering) the Consumer shall be billed for a period of not more than six billing months preceding the date of inspection/testing and up to the date of replacement or rectification of the meter on the basis of the average energy consumption of the immediately preceding 3 (three) billing months when the meter was recording properly in addition to demand/ fixed charges.

(ii) Notwithstanding the above, where it is established that the meter is out of order only for few days in a billing month, the consumption for such period shall be computed on pro-rata basis of the consumption recorded for the remaining number of days in the billing month.

(iii) Also, where the recorded consumption is not available fully for three preceding billing months, the available consumption of such lesser period shall be deemed sufficient for computing the consumption, provided consumption of at least one full billing month is clearly established.

2. In case the maximum demand meter of an installation is found to be faulty or not recording properly or not recording at all, the maximum demand shall be billed on the basis of the highest demand recorded in the immediately preceding three billing months during which period maximum demand (MD) meter was recording correctly or 75% of the contract demand whichever is higher. Where, however, the demand entitlement has been got reduced by the Consumer the billing demand shall be restricted to Demand Entitlement.

3. In the event of meter going out of order on any day before the first meter reading date after the installation is serviced the revenue demand shall that, the consumption for that period being subsequently regulated taking into account the average of twelve months consumption after a working meter is installed.

TABLE

HIGH TENSION SUPPLY

(i) Lift Irrigation Scheme:	Demand charges on 75% of contract demand plus energy charges based on 100 units per KVA of contract demand per month.
(ii) All other installations:	Demand charges on 75% of contract demand plus energy charges based on 100 units per KVA of contract demand per shit per month.

LOW TENSION SUPPLY

Fixed charges plus consumption charges based on units per month as indicated below:

(i) Non-commercial Lights & fans, etc., And Non-commercial Combined lighting and heating	10 units per 250 Watts or part thereof of sanctioned load up to 1KW and 100 units per KW or part thereof of sanctioned load above 1KW
(ii) Commercial Lighting	20 units per 250 watts or part thereof of a sanctioned load.
(iii) I.P. Sets of metered Category	60 units per HP or part thereof of sanctioned load.
(iv) All other Installations	135 units per KW or part thereof of sanctioned load per shift

Note: In case of LP. installations, the billing for the period the meter has not recorded, shall be on the basis of Demand/consumption during the corresponding months of the preceding year when the meter was recording.

4) All meters not recording shall be replaced or repaired with in maximum period of 15 days from the date of report by the Consumer / employees of the Licensee. In case the same is not done, the Licensee shall pay a rebate of 5% on the monthly energy bills issued as per the applicable clauses of the above table after the expiry of the above 15 days period till the meter is replaced.

28.00 REPLACEMENT OF BURNT OUT METERS

(i) The cost of burnt out meter shall be collected from the Consumer either in cash or by crossed cheque and the burnt out meter shall be replaced by a good meter immediately without any lapse of time.

(ii) If the meter of required capacity is not readily available, the installation shall be connected on "DIRECT CONNECTION BASIS and immediate action taken to fix a good meter to the installation within 3 days.

(iii) The consumption during the direct connection period shall be computed on pro-rata basis based on the recorded consumption of the previous month or in the month in which the new meter was fixed.

(iv) The released burnt meter shall be sent to the approved Meter testing laboratory. If the meter is burnt out due to mistake of Consumer or fault in the Consumer premises, there shall be no refund of the cost of meter collected by the Licensee and if it is due to technical reasons like voltage fluctuation etc., attributable to the system constraints, the cost of meter collected by the Licensee shall be adjusted against the future energy charges of the Consumer commencing from the immediate succeeding month after receipt of the test report under intimation to the Consumer.

(v) The Meter testing laboratory shall send a report to the Consumer and subdivision office duly recording the test results within 7 days and remarks regarding refund of cost of the meter collected to the Consumer.

(vi) Test results and the remarks of the Meter testing laboratory shall be recorded in the revenue ledger maintained at the subdivision office. Note: However, if more than one Meter are burnt in the same area due to system constraints, such Meters shall be replaced by the Licensee immediately without collecting the cost of the Meter from the Consumer.

29.00 BILLS PAYMENT/RECOVERY OF POWER SUPPLY CHARGES

29.01 The procedure as specified in KER.C (Electricity Supply) Code, 2004 (Annex-4) shall be followed.

29.02 In case of belated payment, charge as per Clause 29.05 shall be levied.

29.03 Supplemental claims: For preferring the supplemental claims, the Licensee shall serve a provisional Assessment order with 15 days' notice to the Consumer to file his objections, if any, against the provisional Assessment order on account of faulty meter or short claims caused due to erroneous billing and obtain his reply. After considering the objections of the Consumer, the Licensee shall issue the final order. The Consumer shall be intimated to make the payment within 15 days of the date of intimation, failing which, the power supply to the installation shall be disconnected and such amount shall be deemed to be arrears of electricity charges The Licensee shall indicate in the final order, the provisions of KER.C (Consumer Grievance Redressal Form and Ombudsman) Regulations, 2004.

Note: 1) If the due date happens to be a holiday for the office of issue, the next working day shall be deemed to be the due date.

2) Any complaint with regard to errors in the bill shall be made either in person or in writing to the office of issue and the amount of such bill shall be paid under protest within the due date. The Licensee shall accept the cash/ cheque/ D.D. at the cash counter, if the payment is made under protest.

Amended Version Vide Notification KERC/CoS/Tech/DDD/05/20-21/976, Bengaluru dated 11.12.2020.
Gazetted on Bengaluru, Thursday, 24, December, 2020.

29.04 MODE OF PAYMENT

29.04 (a) The Consumer shall pay the Power Supply charges at the office of issue or at the jurisdictional cash counters **/ Electronic Mode / Digital Mode facilitated by the Distribution Licensee as per RBI guidelines** as indicated hereunder:

29.04 (a) (i) In respect of revenue payments i.e., monthly power supply charges up to and inclusive of Rs 10,000/- shall be made by cash or cheque **or D.D. or electronic mode / digital mode facilitated by the Distribution Licensee as per RBI guidelines** and payments above Rs. 10,000/- shall be only by cheque or D.D **or electronic / digital mode facilitated by the Distribution Licensee as per RBI guidelines**

29.04 (a) (ii) Payments under other heads of account i.e., other than revenue payments shall be made by cash or D.D. **or electronic mode / digital mode facilitated by the Distribution Licensee as per RBI guidelines** up to and inclusive of Rs 10,000/- and above Rs. 10,000/- shall be **only by D.D. or electronic / digital mode facilitated by the Distribution Licensee as per RBI guidelines.**

iii) The Consumers can avail the facility of payment of monthly power supply bill through Electronic clearing system (ECS)/ Credit cards/ on line E- /payment @www.billjunction.com at counters wherever such facility is provided by the Licensee in respect of revenue payments up to the limit prescribed by the RBI.

iv) Through banks authorized by the Licensee. (The date of payment in the bank shall be the date of payment of the bill)

Note: Demand Draft/ Cheque shall be issued in favor of the Licensee drawn on any scheduled commercial bank situated at the headquarters of the office of issue and the same shall be presented along with the bill. The R.R. No. and ledger folio No shall be indicated on the reverse side of the Demand Draft/ Cheque Receipt for payment shall be obtained.

Payment by Cheque/ Demand Draft sent by post or by money order shall also be accepted. The Consumer shall invariably furnish R.R. No., Ledger No and Folio Number on the reverse of Cheque/ Demand Draft sent by post / on money order form. The Consumer has to collect the receipt.

(b) In case the amount is paid at the cash counter in person, bill shall be produced. In the absence of the bill, the RR No., ledger and Folio No. shall be furnished.

(c) The Licensee shall accept the cheque from the Consumer in good faith and shall issue receipt subject to realization. If the cheque is not realized but returned by the bank, it amounts to non-payment and the Consumer is liable for levy of interest and disconnection of power supply with due notice.

(d) In the event of non-realization of cheque, no further cheques shall be accepted from such Consumer without prejudice to the Licensee taking action such as levying cheque dishonor fee as per Clause 30.17 and initiating other actions as per Law.

(e) Cheques can be dropped in a box meant for the same at the Licensee's designated office for payment of bill charges and the Licensee shall draw the receipt and consumer shall collect the receipt.

(f) A passbook shall be issued to all 1.P. Set Consumers. If the IP set Consumer wishes to make advance payment at any time during the year, the same shall be accepted and adjusted at the time of issue of quarter yearly bills. All payments shall be entered in the passbook. The Licensee shall make proper arrangement for the issue and entry of the payments in the passbook.

(g) Prompt payment incentive:

In all cases of payment through ECS and in the case of monthly bills exceeding Rs 1,00,000/- (Rs. One lakh), if the payment is made 10 days in advance of the due date, an incentive at the rate of 0.25% of such bill shall be given to the Consumer by way of adjustment in the subsequent month's bill.

29.05 LEVY OF BELATED PAYMENT CHARGE

i) In case of belated payment, charge shall be levied at the rate of 1% per month on actual number of days of delay from the expiry of due date, subject to a minimum of Re.1/- for LT installations and Rs. 100/- for HT installations.

ii) a) No belated payment charge is leviable for arrears of Rs. 10/- and less

b) The belated payment charge for delayed payment of Electricity tax shall be levied at the rates prescribed by the Government from time to time. In the absence of the above rate, the rate as noted in sub clause 29.05(i) shall be adopted.

29.06 DISCONNECTION/RECONNECTION OF POWER SUPPLY BY LICENSEE.

The procedure as specified in K.E.R.C. (Electricity Supply) Code, 2004 (Annex-4) shall be followed.

a) Disconnection of power supply shall not be effected on General Holidays and Sundays.
b) Disconnection of power supply shall be effected as far as possible before 1.30 P.M. and re-connection shall be effected on the same day of payment.
c) Disconnection shall be normally effected at the Licensee's cutouts in the Consumer's premises. If it is not possible or effective, it shall be effected at the pole / distribution box.
d) If the Consumer produces clear proof of payment at the time of disconnection, the installation shall not be disconnected.
e) If the arrear is Rs. 10/- or less, the installation shall not be disconnected.

29.07 PRIORITY FOR ADJUSTMENT OF PAYMENT

The procedure as specified in the K.E.R.C. (Electricity supply) Code, 2004 (Annex-4) shall be followed.

29.08 ADJUSTMENT OF ERRONEOUS BILLS

a) At any time during verification of the Consumer's account, if any short claims caused by erroneous billing are noticed, the Consumer is liable to pay the difference. The Licensee shall follow the procedure laid down under Clause 29.03 in such cases for preferring the supplemental claims However, the Licensee shall not recover any arrears after a period of 2 years. from the date when such sum became first due, unless such sum has been shown continuously in the bill as recoverable as arrears of the charges of electricity supplied.

In case the verification of the Consumer's account shows excess claims made in the past, the excess amount shall be credited to the Consumer's account along with the interest at Bank Rate from the date of payment up to the date of credit. This shall be done within one month from the date of pointing out the excess claims. If for any reason there is delay in crediting the amount to the Consumer's account, Interest at 2% per month shall be paid to the Consumer for the period beyond two months.

c) When the difference is payable by the Consumer, claims shall be made by a separate supplemental bill furnishing all the relevant details with a 15 days' notice as indicated in Clause 29.03.

CHAPTER VIII

30.00 SCHEDULE OF CHARGES SUCH AS SECURITY DEPOSITS, COST TOWARDS SERVICE LINE, AND OTHER SERVICE CHARGES

30.01 APPLICATION REGISTRATION / REREGISTRATION CUM PROCESSING FEE

The application registration / reregistration cum processing fees payable by the Applicant for registration purpose is as follows.

Sl. No.	Category	Amount Rs.
1	Domestic / Non-Commercial Lighting. Clause 5.00	25.00
2	Domestic combined lighting & heating (AEH) / Non-Commercial / Non-Domestic combined lighting & heating. Clause 5.00	50.00
3	Commercial Lighting. Clause 5.00	50.00
4	I.P. Sets. Clause 6.00	50.00
5	L.T. Power. Clause 7.00	100.00
6	H.T. Power. Clause 8.00	250.00
7	Commercial / Residential complexes / M.S. Buildings. Clause 9.00	As prescribed for each installation of that category as above subject to minimum of Rs. 250.00 per premises
8	Layouts. Clause 10.00	250.00 per layout
9	Public Lighting. Clause 11.00	25.00
10	Application for reduction of sanctioned load / contract demand. Clause 34.02.	As applicable to respective category of power supply as noted above.

30.02 INITIAL SECURITY DEPOSIT (ISD)

All prospective Consumers shall pay, unless exempted, security towards estimated power consumption charges as determined by the Commission.

30.03 ADDITIONAL SECURITY DEPOSIT (ASD)

Existing Consumers shall pay additional security deposit (ASD) as determined by the Commission.

30.04 METER SECURITY DEPOSIT (MSD)

Meter security deposit is payable at the time of servicing of all new installations towards the meter / metering equipment at the rates as per schedule of rates prescribed by the Licensee from time to time except in respect of BJ/KJ installations and I.P. Set installations up to and inclusive of 10 H.P. under LT 4(a) category. In respect of existing installations where MSD is not collected, MSD shall be collected at the prevailing schedule of rates whenever the meter is replaced.

30.05 APPLICABLE TO ALL SECURITY DEPOSITS

a) The amount payable shall be rounded off to the next multiple of Rs. 10/-

b) Security deposit (ISD and ASD) and MSD shall be refunded by the Licensee on termination of the contract by either party after adjustment of dues, if any.

c) Interest on Security Deposit shall be paid as per the K.E.R.C. (Interest on Security Deposit) Regulations, 2004 (Annex-5).

d) In case the ASD is not paid within the stipulated period, the installation is liable for disconnection by a 30 days' notice.

30.06 RECOVERY OF EXPENSES TOWARDS PROVIDING ANY ELECTRIC LINE OR ELECTRICAL PLANT FROM LT APPLICANTS: (Applicable for Clause 5.00 & 7.00)

Expenses towards providing any electric line or electrical plant in respect of LT Applicants shall be collected in accordance with the K.E.R.C. (Recovery of expenditure for supply of Electricity) Regulations, 2004 and its amendments from time to time (Annex-2).

30.07 RECOVERY OF EXPENSES TOWARDS PROVIDING ANY ELECTRIC LINE OR ELECTRICAL PLANT FROM LT APPLICANTS:(Applicable for Clause 9.00)

Expenses towards providing any electric line or electrical plant shall be collected based on requisitioned load in accordance with the K.E.R.C. (Recovery of expenditure for supply of Electricity) Regulations, 2004 and its amendments from time to time (Annex-2).

30.08 RECOVERY OF EXPENSES TOWARDS PROVIDING ANY ELECTRIC LINE OR ELECTRICAL PLANT FOR ARRANGING POWER SUPPLY TO LAYOUTS: (Applicable for Clause 10.00) Expenses towards providing any electric line or electrical plant shall be collected in accordance with the K.E.R.C. (Recovery of expenditure for supply of Electricity) Regulations, 2004 and its amendments from time to time (Annex-2).

30.09 RECONNECTION CHARGES PER INSTALLATION

Reconnection Charges shall be as follows:.5

a	**Single Phase Domestic installations under Tariff schedule LT 1 & LT2 (a)**	**Rs.20/-per Installation.**
b	Three Phase Domestic installations under Tariff schedule LT2 (a) and Single Phase Commercial & Power installations.	Rs.50/-per Installation.
c	All LT installations with 3 Phase supply other than LT2 (a)	Rs.100/-per Installation.
d	All HT& EHT installations	Rs.500/-per Installation.

Note: If the monthly bill is less than Rs100/=, reconnection charge shall be Rs. 5/= only.

30.10 TRANSFER OF INSTALLATION

Charges for Transfer of Installation shall be as follows:

a)	All L.T. installations	Rs.100/=per Installation
b)	H.T. installation	Rs.500/= per Installation

30.11 SERVICE CHARGES FOR ISSUE OF N.O.C. WHILE ARRANGING POWER SUPPLY TO BUILDINGS UNDER CLAUSE 9.00 / LAYOUTS UNDER CLAUSE 10.00

(Where any Applicant or developer requests the Licensee for issue of NOC for the purpose of approval of building or layout plan by the local authorities): Charges for issue of NOC shall be as follows:

a	For each Building under Clause 9.00 where the height of the M.S. building is more than 15 Meters from the center of the road.	Rs. 5,000/- per Building
b	For layouts under Clause 10.00 where the sites are more than 300 in number	Rs. 100/-per site or Rs 10,000/- per layout, whichever is higher.
c	For layouts under Clause 10.00 where the sites are 300 in number or less.	Rs. 50/-per site or Rs. 5,000/- per layout, whichever is higher.

Note: These rates are applicable in other cases also whenever N.O.C. is requested by the developer. However, the Licensee shall not insist on production of N.O.C. in cases other than those noted in (a) & (b) above.

30.12 CHARGES FOR INSPECTION / TESTING OF INSTALLATION

Charges for Inspection / Testing of Installation per installation shall be as follows:

a	**Inspection / Testing for servicing a new installation (or for extension or alteration)**	**For the First Test** **NO CHARGE**
b	Subsequent Inspection / testing warranted due to absence of contractor or his representative or due to defects in wiring of Consumer's premises: i. Domestic/Non-Commercial Lighting / Non- Commercial combined lighting & heating (AEH) / Commercial lighting installation / IP installation and Other LT installations. ii. HT installations	**Rs.100.00** **Rs.200.00**
c	Charges for service necessitated due to conversion of an installation or additions and/or alterations to an installation i) LT ii) HT	**Rs.100.00** **Rs.200.00**
d	**Charges for temporary disconnection at Consumer's request**	**Rs. 50.00**

30.13 TESTING OF METERS

Charges per Meter for testing of meter at the instance of the Consumer (Either belonging to the Licensee or to the Consumer) shall be as follows:

a	Domestic/Non-Commercial Lighting / Non-Commercial combined lighting & heating (AEH) / Commercial lighting installations	Rs. 100.00
b	Any Other LT installations	Rs.200.00
c	All HT installations	Rs.500.00

30.14 RATING / RE-RATING OF INSTALLATION

Charges per installation for rating / re-rating at the instance of the Consumer shall be as follows:

a	All LT installations	Rs.250.00
b	All HT installations	Rs.500.00

30.15 FURNISHING CERTIFIED COPIES

(To be issued to the Consumer only)

a	Contractor's completion-cum-test report	Rs.10.00
b	Ledger Extract per Calendar year or part thereof	Rs.10.00
c	Agreement (other than at the time of service)	Rs.20.00
d	Details of Security Deposits held	Rs.50.00
e	Estimate	Rs.50.00
f	Any other correspondence relating to LT/HT installation	Rs.10.00 per sheet

30.16 PUBLIC LAMPS AND FITTINGS

Replacement of lamps shall be carried out by the Licensee on payment of fixed labour charges, as detailed below for each lamp.

a	Incandescent lamp	Free
b	Fluorescent lamp	Rs.15.00
c	Mercury vapor lamp	Rs.20.00
d	Note: 1) The charges indicated above do not include the cost of lamps. The local body shall supply the lamps. 2) In case of replacement of faulty chokes, starters, fittings, accessories etc., payment shall be made as per separate estimate prepared under "Deposit Contribution Works". Alternatively above spares may be supplied by the Local authority to the Licensee.	Rs.35.00

30.17 Charges for non-realization of cheque shall be as noted below:
(Cheque dishonour fee):

1	Cheque amount up to and inclusive of Rs. 10,000/-	5% of the amount subject to minimum of Rs. 100/-
2	Cheque amount of Rs. 10,001 and up to and inclusive of Rs.1, 00,000/-	3% of the amount subject to minimum of Rs. 500/-
3	Chequeamount Above Rs.1,00,000/-	2% of the amount subject to minimum of Rs. 3000/-

30.18 CHARGES FOR SHIFTING OF METER BOARD / METERING CUBICLE PER INSTALLATION AT THE REQUEST OF THE CONSUMER SHALL BE AS NOTED BELOW:

a	LT single phase supply	Rs.100.00
b	LT three phase supply	Rs. 200.00
c	HT Supply	Rs. 500.00

NOTE: The actual work shall be got carried out by the Consumer at his cost through the LEC after obtaining necessary line clear from the Licensee.

30.19 Reading of Meter on request as per clause 4.15 of K.E.R.C. (Supply) code,2004

CHARGES FOR ISSUE OF BILLS BY READING OF METER ON REQUEST SHALL BE AS NOTED BELOW:

SL.NO	Category	Charges per installation
a	LT installation	Rs. 100.00
b	HT installation	Rs. 250.00

30.20 MISCELLANEOUS WORKS

The charges payable in advance for any work, which the Licensee may undertake for the Consumer and which is not included in the above schedule and for self-execution works for both Government and private agencies, shall be the cost of materials and labour plus ~~10%~~ **(Amendment as per the Commission's order dated 02.02.2024) 5%** of the cost of estimate ~~excluding the employees cost~~ as supervision charges subject to a maximum of Rs. 15 Lakhs. Copy of the estimate shall be furnished on demand on payment of charges as per Clause 30.15 (e).

CHAPTER-IX

MISCELLANEOUS MATTERS

31.00 RATING OF THE INSTALLATIONS
(Applicable to LT, HT, EHT installations, other than domestic installations)

31.01 All LT installations are subject to periodical / surprise rating by the Licensee's qualified Engineer to verify the correctness of the ratings of the equipment's connected, to assess power factor, etc. The Consumer shall provide necessary facilities for carrying out such rating. The result of such rating shall be binding on the Consumer. The Licensee shall rate the installation with an electronic type testing equipment preferably with the facility of the printer attached to it which shall provide an automatic print out giving the test readings, percentage error of the meter, connected load in KW / HP / KVA, time, date, R.R. No. etc.

The rated KVA or KW shall be converted into HP by applying conversion factor and in cases where the rated HP exceeds an integral number of HP after conversion, the fractional HP shall be rounded off to the next higher quarter for the purpose of calculation of monthly charge.

All installations whose average consumption is less than 20 units per KW per month or more than 300 units per KW per month shall be mandatorily tested every year.

31.02 The Consumer can also get his installation rated by the Licensee on payment of the specified fee under Clause 30.14, in case of: -

a) Additions and alterations in the connected machinery / equipment's in his installation.

b) A dispute, if any, consequent on the rating by the Licensee.

31.03 The date of effect of rating at Licensee's instance shall be the meter reading date immediately following the actual date of rating. If the rating is at the Consumer's instance, the date of effect of rating shall be the meter reading date immediately following the date of payment of the rating fee by the Consumer.

31.04 The rating shall be conducted in the presence of the Consumer or his authorized representative. The rating report shall be signed by the Consumer or his representative for having witnessed the test and for having received a copy of the rating report.

31.05 (a) In case of installations provided with MD meters and opted for Demand based Tariff, for purposes of billing, the higher of the sanctioned load or MD recorded shall be considered.

(b) In all other cases where M.D. meter is not provided, the connected load or the rated load or the sanctioned load whichever is higher shall be taken for the purpose of billing.

32.00 AGREEMENTS AND VALIDITY OF POWER SUPPLY CONTRACT:

32.01 Agreement shall be executed on a stamped paper of prescribed value / methods allowed by the Registration Department of Government of Karnataka.

32.02 Agreement for power supply shall be in triplicate for HT installations (in the form specified in Annex-6) and in duplicate for LT installations (in the form specified in Annex-7). The original shall be on a stamped paper of appropriate value. The original and copies shall be duly signed by the Consumer and the Licensee.

In case of HT installations, the original shall be in safe custody in the Division Office, the duplicate shall be in the RR file of the installation and the triplicate shall be handed over to the Consumer and his acknowledgement obtained in the test report. In case of LT installations, the original shall be in the RR file and the duplicate shall be handed over to the Consumer and his acknowledgement obtained in the test report.

Note: If a Consumer has more than one installation, he shall execute separate Agreement for each service.

Amended Version Vide Notification KERC/CoS/D/2/17-18, Bengaluru dated 27.12.2017.
Gazetted on Bengaluru, Thursday, 28, December, 2017.

32.03 The following officers are authorized to sign the power supply Agreement on behalf of the Licensee.

Sl. No.	Category of installation	Officer authorized by the Licensee.
a	LT installation	Asst. Executive Engineer or any other Officer authorized by the Licensee.
b	HT & EHT installation	Executive Engineer or any other Officer authorized by the Licensee.

32.04 The initial Agreement period of the power supply Agreement shall be as noted below:

(i) All LT installations including IP Set Installations: 2 years

Amended version vide Notification No. K.E.R.C./COS/D/07/08 Dated: 14.3.2008 published in Karnataka Gazette dated: 20.3.2008

(ii) All HT installations: **2 years**

32.05 After the expiry of the initial Agreement period specified under Clause 32.04, the Agreement for power supply is deemed to have been renewed from year to year thereafter, until it is terminated by either party.

32.06 During the Agreement period (initial or extended) the Licensee or Consumer is at liberty to terminate the Agreement by giving at least three months‟ advance notice. However, the Consumer shall clear the outstanding arrears before terminating the Agreement.

Note: The Consumer shall be eligible for refund of deposits as per Clause 30.05 i.e., ISD, ASD & MSD & not the cost paid towards service line under Clause 30.06, 30.07& 30.08

32.07 **TREMINATION OF AGREMENT:** If an installation is under disconnection for non-payment of dues for a continuous period of not less than three months, the Licensee shall serve a three months notice to the Consumer to get the installation reconnected after payment of dues failing which the power supply Agreement shall be deemed to have been duly terminated on the date of expiry of the said notice, without prejudice to the right of the Licensee to recover forthwith all dues in terms of the Agreement and these Conditions.

32.08 Soon after termination of the supply Agreement the supply lines shall be dismantled by the Licensee and action initiated for recovery of dues.

32.09 The officers who are empowered to sanction permanent power supply are also empowered to approve permanent surrender of power supply to that extent, subject to fulfillment of the other applicable Conditions. The Registered Consumer shall give an undertaking to the Licensee as per Annex -10 to effect surrender of power supply.

33.00 MINIMUM CHARGES

Charges for power supply in accordance with Tariff in force from time to time shall be payable by the Consumer until the power supply Agreement is terminated irrespective of whether the installation is in service or under disconnection.

34.00 REDUCTION / VARIATION IN THE CONTRACT DEMAND/SANCTIONED LOAD

34.01 Consumer's increased load requirement

The procedure for sanction of additional power shall be the same as for a new installation except that dues, if any, shall be cleared before sanction of additional power.

34.02 Amended version vide Notification No. K.E.R.C./COS/D/07/08 Dated: 14.3.2008 published in Karnataka Gazette dated: 20.3.2008

Reduction in contract demand / sanctioned load: / Surrender of RR No. (Installation) (Except IP set Installations under LT category)

During the Agreement period initial or extended, the Consumer is entitled to get his contract demand / sanctioned load reduced by executing a fresh Agreement. The reduction shall be given effect to from the meter reading date following the expiry of two months period from the date of registration of his application for reduction of contract demand / sanctioned load along with fresh Agreement for reduced contract demand / sanctioned load duly making payment of registration cum processing fee as prescribed under Clause. 30.01.

The same Conditions shall also be applicable for requisitions in case of temporary reduction of contract demand / sanctioned load as per provision in power supply Agreements subject to a maximum period of six months only.

Note: The officers who are empowered to sanction permanent power supply are also empowered to approve reduction of CD/sanctioned load to the same extent.

34.03 When a Consumer gets his contract demand / sanctioned load reduced, his energy / demand entitlement, if any, shall be reduced on prorata basis with effect from the date of reduction of CD / sanctioned load. This shall be applicable during power cut period only.

34.04 Where the Contract demand / Sanctioned load is reduced, the Security Deposit required shall be recalculated for the reduced Contract demand / Sanctioned load on a pro-rata basis on average monthly bill of the preceding calendar year. Any excess Security Deposit held over the recalculated average monthly bill amount of the preceding calendar year shall be refunded to the Consumer by cheque, within 2 months from the date of approval of reduction of Contract demand / Sanctioned load.

If the amount due to the Consumer is not refunded by cheque within two months from the date of approval, the Licensee shall pay interest at 1% per month on actual number of days of delay on the amount due for refund.

35.00 SHIFTING OF INSTALLATIONS

Shifting of IP set installations and drinking water supply installations of VPs / TPs / CMCs / City Corporations from one place to another within the Electrical subdivision is permitted subject to the technical feasibility and clearance of outstanding arrears. Shifting of other category of installations is not permitted. The cost of shifting is to be borne by the Consumer.

36.00 TRANSFER OF INSTALLATION (Change in the name of Consumer)

Amended version vide Notification No. K.E.R.C./COS/D/2/17-18 Dated: 22.11.2016.
Gazetted on Bengaluru, Thursday, November 22, 2016

36.01 An installation can be transferred from one Consumer to another person subject to the following conditions:

a) The transferee shall produce any of the following documents in proof of the ownership of the premises relating to that installation.

   i) Registered sale deed
   ii) Registered partition deed
   iii) Registered gift deed
   iv) Letters of administration. Probate or heirship certificate issued by the Competent Authority or Registered deed of last will.

b) The transferee shall produce any of the following documents in proof of his occupation of the premises relating to such installation.

   i) Lease or rent deed, deed of licence and a consent letter from the existing registered consumer for transferring the installation and the deposits held in his name to the transferee. If such consent letter is not produced, the transferee shall pay fresh deposits as if he is a new consumer.
   ii) In the absence of any consent letter from the existing registered consumer as stated in Clause 36.01 (b) (i) an indemnity bond as per Annex-9 shall be executed by the transferee indemnifying the licensee against all disputes that may arise out of such transfer.

c) There shall be no arrears outstanding against the installation.

d) The transferee shall undertake to pay any dues that may arise due to any short claims detected at a later date even in respect of periods prior to the date of transfer.

e) The transferee shall pay transfer fee as specified under Clause 30.10.

f) The transferee shall execute a fresh power supply agreement with the licensee

g) The transferee shall furnish photocopy of the licence / clearance issued in his favor by local authority if such licence / clearance required under any statute.

36.02 The power supply Agreement with the original registered Consumer is deemed to be terminated from the date or order of transfer of installation or from the date of expiry of 7 days from the date of compliance of required formalities by the transferee whichever is earlier.

36.03 The officers who are empowered to sign the power supply Agreement are also empowered to effect the transfer of such Installation to another person.

37.00 RESTRICTIONS ON THE USE OF POWER

37.01 The Licensee reserves the rights to impose restrictions on the use of power in any part of the day or night if the same is deemed to be necessary due to system constraints / non availability of power.

37.02 When restrictions are imposed by the Government or the Commission on the use of power and / or energy, the Licensee may levy deterrent charges (besides disconnecting the installation without notice) as may be stipulated from time to time, on the quantum of power and / or energy drawn in excess of the restricted quantum.

38.00 RESALE OF ENERGY

The Consumer shall not resell electricity unless the Consumer holds a sanction or the Conditions of Tariff provide for such distribution and sale of energy.

39.00 CONVERSION FROM ONE TYPE OF USE TO ANOTHER TYPE OF USE (CHANGE IN TARIFF CATEGORY)

Amended version vide Notification No. K.E.R.C./COS/D/2/17-18 Dated: 27.12.2017. Gazetted on Thursday, December 28, 2017

39.01 When there is no change in the sanctioned load, the Licensee may permit use of power from one type of use to another type of use subject to the following Conditions.

a) An application shall be made.
b) Additional deposits, if any shall be paid,
c) A fresh Agreement applicable to the new type of use shall be executed.
d) Necessary license that is required from the local authority for the changed category of the installation shall also be furnished.
e) Contractor's completion-cum-test report shall be furnished if there is any change in the wiring.
f) The Consumer shall pay the charges for conversion as per Clause 30.12 (c) as applicable to the category of installation.

The following note has been added by Amendment vide Notification No. K.E.R.C./COS/D/07/08 Dated: 14.3.2008. Published in Karnataka Gazette dated: 20.3.2008

Amended vide Notification No. KERC/17/CoS-RoE/DDD/22-23/2184, Bengaluru, dated 11.01.2023
Gazetted on THURSDAY, 12th January 2023

39.02 The Licensee shall permit conversion of an existing HT installation to an LT installation if the sanctioned load is less than 150 KW /201 HP under self execution, subject to the following Conditions.

a) An application shall be made.
b) A fresh Agreement applicable to the LT class of supply shall be executed and other requirement as may be applicable to this class of supply shall be complied with.
c) Arrangement shall be made by the Consumer for installation of the LT metering equipment at a suitable place acceptable to the Licensee.
d) The LT Tariff shall be applicable from the meter reading date following the date of service on LT and the HT Agreement stands terminated from the date.
e) This is not permitted within the initial guaranteed period.

f) Contractors – cum – test report shall be furnished if there is any change in the wiring.

g) The Consumer shall pay the charges for conversation as per clause 30.12(c) as applicable to the category of installation.

Note: However, the maximum load limit in case of commercial or mixed loads and residential apartments / complexes shall be adhered to as stipulated under Note (a) of Clause 3.1.1 (A) of K.E.R.C. (Recovery of Expenditure for supply of Electricity) Regulations, 2004 as amended from time to time.

Amended version vide Notification No. K.E.R.C./CoS/D.2/17-18 Dated: 27.12.2017.
Gazetted on Thursday , December 28, 2017

e) **Licensed electrical Contractor's** completion-cum-test report shall be furnished if there is any change in the wiring.

f) The Consumer shall pay the charges for conversion as per Clause 30.12(c) as applicable to the category of installation.

39.03 licensee may also permit conversion of an existing LT installation into HT installation subject to compliance with all the requirement applicable for HT supply.

40.00 SERVICE OF NOTICE

Any notice to the Consumer by the Licensee shall be deemed to be duly served by the Licensee if it is: -

a)Sent by registered post, under certificate of posting, by courier or other similar means o
b)Delivered by hand to the person residing at the Consumer's address
c) Affixed at a conspicuous part of such premises in case there is no person to whom the same can, with reasonable diligence, be delivered.

41.00 RECOVERY OF DUES AS PER ACTS AND RULES FRAMED BY THE GOVERNMENT OF KARNATAKA

Notwithstanding disconnection, the Consumers who do not pay arrears due to the Licensee in time are liable for proceedings for recovery of dues under the Land Revenue Act and the Rules made there under.

CHAPTER –X

42.00 PREJUDICIAL USE OF SUPPLY

42.01 Unauthorized increase in load (Applicable to LT Installations)

Amended version vide Notification No. K.E.R.C./COS/D/13/15-16 Dated: 25.01.2016.

i. IN CASE OF INSTALLATIONS WITH ELECTRONIC TRIVECTOR METER OR STATIC METER WITH PROVISION FOR RECORDING MAXIMUM DEMAND AND OPTED FOR DEMAND BASED TARIFF:-

a) If the Maximum Demand recorded is in excess of the sanctioned load indicated in the power supply Agreement, the Consumer shall on demand pay to the Licensee for such extra-recorded demand, at two times the Tariff applicable. The penal charges shall be restricted to that particular month only.

b)If the maximum demand is less than sanctioned load, no penalty is applicable irrespective of the connected load.

Amended version vide Notification No. K.E.R.C./COS/D/13/15-16 Dated: 25.01.2016.

ii. IN CASE OF INSTALLATIONS OTHER THAN DOMESTIC AND AEH INSTALLATION WITH ELECTRONIC TRIVECTOR METER OR STATIC METER WITH PROVISION FOR RECORDING MAXIMUM DEMAND AND NOT OPTED FOR DEMAND BASED TARIFF

In the case of existing installations where an Electro Mechanical Meter **or static meter without provision for recording maximum demand,** is replaced by an Electronic Trivector Meter **or static meter with provision for recording maximum demand,** if the Maximum Demand (M.D.) recorded is in excess of the sanctioned load that is indicated in the power supply Agreement, during the very first month's meter reading immediately after fixing the Electronic Trivector Meter **or static meter with provision for recording maximum demand,** then the Consumer shall on demand pay to the Licensee for such extra recorded demand at two times the Tariff applicable for the entire period during which such unauthorized use of electricity has taken place and if, however, the period during which such unauthorized use of electricity has taken place cannot be ascertained, such period shall be limited to a period of 12 months immediately preceding the date of inspection.

Amended version vide Notification No. K.E.R.C./COS/D/13/15-16 Dated:25.01.2016.

Note: a) In the above case, if the M.D. recorded is more than the sanctioned load during the second and subsequent months immediately after an Electro Mechanical Meter **or static meter without provision for recording maximum demand,** is replaced by an Electronic Trivector Meter **or static meter with provision for recording maximum demand, then charges at two times the Tariff applicable for such** excess connected load based on **M.D. recorded in the meter** shall be restricted to that particular month only. Further, action to regularize the excess connected load shall be taken as per Clause 42.01(v)

b) If the MD recorded is less than the sanctioned load, but if it is found during inspection that the Consumer has connected excess load over the sanctioned load, the penal charges for such excess connected load shall be payable by the Consumer for that month and up to removal or regularization of excess load.

(iii) IN ALL OTHER CASES

Amended version vide Notification No. K.E.R.C./COS/D/07/10 Dated: 1.7.2010 published in Karnataka Gazette dated: 22.7.2010

If at any time, the connected load of an installation is un-authorisedly increased in excess of the sanctioned load indicated in the powder supply Agreement, or, if the rated load at any time is in excess of the sanctioned load, then, the Consumer shall on demand, pay to the Licensee for such excess connected load / rated load exceeding the load indicated in the Agreement (unauthorized load) at two times the Tariff applicable **for the entire period during which such unauthorized use of electricity has taken place and if, however, the period during which such unauthorized use of electricity has taken place cannot be ascertained, such period shall be limited to a period of 12 months immediately preceding the date of inspection** as per the electricity (Amendment) Act, 2007 (No.26 of 2007) dated: 15.6.2007

Note: If the Assessing officer arrives at the conclusion that unauthorized use of electricity has taken place, the assessment shall be made for the entire period during which such unauthorized use of electricity has taken place and if, however, the period during which such unauthorized use of electricity has taken place cannot be ascertained, such period shall be limited top a period of <u>12 months</u> immediately preceding the date of inspection.

iv) The amount so claimed as above in (i), (ii), & (iii), shall be paid within 30 days from the date of claim, failing which, the installation is liable for disconnection and such amount shall be deemed as arrears of the Electricity charges.

v). If there us unauthorized load as above, the Assessing officers in charges of the areas shall serve a notice to the Consumer and continue the power supply for a maximum period of 3 moths subject to levy of penal charges as specified above. If the Consumer does not regularize the excess load or remove the excess load and intimate the same to the Licensee within the expiry of 3 months period, the installation shall be disconnected.

42.02 MISUSE OF ELECTRICITY

(Applicable to both HT and LT Installation)

Amended version vide Notification No. K.E.R.C./COS/D/07/10 Dated: 1.7.2010 Published in Karnataka Gazette dated: 22.7.2010

a) If at any times, the energy supplied under one method of charging is misused for purpose for which a higher method of charging is in force, the Assessing officer shall assess the quantum of energy and difference in fixed charges **for the entire period during which such unauthorized use of electricity has taken place and if, however, the period during which such unauthorized use of electricity has taken place cannot be ascertained, such period shall be limited to a period of 12 months immediately preceding the date of inspection** and charges at two times the Tariff applicable to the purpose for which the energy is misused.

The Consumer shall pay such amount within thirty days from the date of claim, failing which, the installation is liable for disconnection and such amount shall be demand to be arrears of electricity charges.

Note: 1) If the Assessing officer arrives at the conclusion that unauthorized use of electricity has taken place, the assessment shall be made for the entire period during which such unauthorized use of electricity has taken place and if, however, the period during which such unauthorized use of electricity has taken place cannot be ascertained, such period shall be limited to a period of 12 months immediately preceding the date of inspection.

2) The basis for assessing the period and the quantum of energy misused shall be recorded by the Assessing officer, and intimated to the Consumer. The Consumer shall be given an opportunity to verify the basis of assessing the period and quantum of energy misused and represent on the computed consumption.

b) From the date of detection till such time the misuse is discontinued and reported by the Consumer to the Licensee in writing or the loads are suitably bifurcated by complying with the relevant requirement of the Licensee, the higher Tariff shall be applicable **at two times as per Amendment vide Notification No. K.E.R.C./COS/D/07/08/ Dated: 14.03.2008 published in Karnataka Gazette dated: 20.03.2008,** (OLD VERSION: One and half times) the Tariff applicable on the proportionate consumption and Demand charges / Fixed charges of the installation. The entitlement shall be revised, as applicable, to the higher Tariff in case of period of power cut.

The misuse shall be regularized within 3 months, failing, which, power supply to the installation shall be liable to be disconnected.

c) If at any time, during the course of inspection, the Licensee finds that the Consumer has used energy for a purpose, which attracts lower Tariff, such use does not amount to prejudicial use and no revision of bill shall be made in such cases, unless there is unauthorized excess load.

Amended version vide Notification No. K.E.R.C/17/1008/CoS-RoE/DDD/22-23 Dated: 11.01.2023 published in Karnataka Gazette dated: 12.1.2023

42.03 UNAUTHORISED INCREASE IN MAXIMUM DEMAND

(Applicable to HT/EHT Installations and also to the LT Installations opted for Demand based Tariff)

a) If at any time, the maximum demand recorded exceeds the Contract Demand or the Demand Entitlement during the periods of power cut in case of HT/EHT installation and sanctioned load in case of LT installation, the Consumer shall pay for the quantum of excess demand at two times the tariff applicable per KVA / HP per month as penal charges.

Provided no penalty shall be levied in case of EHT Consumer having interconnected network internally with one or more EHT installations of the same Consumer located in different places in the City, for exceeding maximum demand recorded over and above the Contract Demand on account of changeover of power supply from regular source (one end installation of the same consumer) to alternate source (other end installation of the same consumer), due to failure of supply from regular source. The excess load so recorded does not amount to prejudicial use of supply.

Provided further that in such cases, the overall Contract demand from all the EHT installations of the same Consumer put together, shall be reckoned as Contract Demand for the purpose of levy of penalty towards increase in maximum demand.

In case, at any time, the total Contract Demand from all such installations of the consumer put together, is exceeded, then the penalty, as above, shall be levied.

b) For the excess demand drawn in any month the installation shall be liable for disconnection for a period as noted here under at the discretion of the Licensee, besides payment of penal charges as per Clause 42.03(a) above. Above 25% excess demand drawn over the permitted Demand or Contract Demand in HT/ Sanctioned load in case LT installations opted for Demand based Tariff): **3 Days**

42.04 In a HT installation, if there is any change of machinery or product line, the same shall be intimated by the Consumer to the Licensee along with approval, if any, required from the competent authorities, to enable the Licensee to examine whether such a change would cause disturbance to the Licensee's system or change in policy regarding imposition of restrictions, if any, as the case maybe.

If any such deviation, which is detrimental to the interest of the Licensee, is carried out, the same shall be deemed as prejudicial use of supply and may entail disconnection of the installation.

42.05 UNAUTHORISED EXTENSION OF SUPPLY

(Applicable to both HT and LT Installations)

Amended version vide Notification No. KER.C./ COS/D/07/10 Dated: 1.7.2010 published in Karnataka Gazette dated: 22.7.2010

If at any time, energy supplied to a Consumer / premises is found extended unauthorizedly to some other person / premises, the installation shall be disconnected forthwith. The installation shall be reconnected only after unauthorized extension of supply is removed and reported by the Consumer. Further, the Assessing Officer, shall assess the quantum of energy and excess load so extended and charge for that quantum for the entire period during which such unauthorized use of electricity has taken place and if however, the period during which such unauthorized use of electricity has taken place cannot be ascertained, such period shall be limited to a period of 12 months immediately preceding the date of inspection at two times the Tariff applicable for the purpose for which the energy is so extended as per the Electricity (Amendment) Act, 2007 (No.26 of 2007) dated: 15.6.2007. Such amount shall be paid within thirty days from the date of final order, failing which, the installation shall be disconnected, and such amount shall be deemed to be arrears of electricity charges.

Note: If the Assessing officer arrives at the conclusion that unauthorized use of electricity has taken place, the assessment shall be made for the entire period during which such unauthorized use of electricity has taken place and if, however, the period during which such unauthorized use of electricity has taken place cannot be ascertained, such period shall be limited to a period of 12 months immediately preceding the date of inspection.

2) In respect of installations which are in service for not more than six months and temporary installations, the minimum period specified above may be suitably reduced keeping in view the date of service.

42.06 THEFT OF ELECTRICITY

Amended version vide Notification No. K.E.R.C./COS/D/07/10 Dated: 1.7.2010 published in Karnataka Gazette dated: 22.7.2010

a) (i) Where it is prima-facie established to the satisfaction of the officer authorized by the State Government in this behalf under Section 135 of the Electricity Act 2003 that the person / Consumer or his agent, servant etc., has committed / is committing theft of Electricity as indicated in Section 135 of Electricity Act 2003, Authorized officer shall estimate the value of the electricity thus abstracted, used or wasted or diverted, in accordance with the calculation table: 1 as noted hereunder, **for the entire period during which such unauthorized use of electricity has taken place and if, however, the period during which such unauthorized use of electricity has taken place can not be ascertained, such period shall be limited to a period of 12 months** immediately preceding the date of Inspection at two times the Tariff applicable to such category of installation and demand and collect the same by including the same in the next bill or in a separate bill pending adjudication by the Special Court. Before including the said amount in the bill, the Authorized officer shall issue a provisional assessment notice indicating the demand to the concerned person within 3 days from the date of inspection informing such person to file his objections, if any, within 7 days and due opportunity shall be given to such person of being heard.

(ii) This is without prejudice to the criminal proceedings that may be instituted under the provisions of the Electricity Act 2003 for theft of energy.

However, no theft case shall be booked for breakage of window glass or seal of the energy meter when it is concluded that the consumption pattern for the last 12 months is reasonably uniform or is not less than 50% of the estimated consumption as per the table given below unless prima-facie evidence of theft of energy is made out.

b) Where any Person / Consumer or his agent or servant, etc., is/was found committing any of the offences mentioned above, the Licensee reserves the right to disconnect the installation forthwith and without notice.

TABLE: 1 FOR ESTIMATING THE ELECTRICITY DISHONESTLY ABSTRACTED USED, WASTED OR DIVERTED UNDER SUB-CLAUSE (A) ABOVE

(i) L.T INSTALLATIONS: Units per month per KW of connected load as found during inspection or the sanctioned load, whichever is higher shall be taken for preferring the back billing charges.

SL. No	Type of Installation	Units
1	Non-Commercial Lighting	90 Units
2	Non-Commercial combined lighting, heating & Power (AEH)	120 Units
3	Commercial lighting / heating / Power	240 Units
4	I.P. Sets: Open Wells	180 Units
5	I.P. Sets: River, Channel, Stream, Nala or Bore-well	360 Units
6	Industrial & other LT Installations not covered under 1 to 5 above	150 Units per shift

(ii) H.T. INSTALLATIONS: Maximum demand on the basis of the actual highest Maximum Demand recorded during any of the previous 24 (Twenty-four) billing months immediately preceding the date of inspection or the contract demand, whichever is higher, **plus** energy at 140 units per KVA of maximum Demand so assessed per shift.

Note: Applicable to both HT/LT Installations:

1) The above table is applicable when there is no recording in the meter during the relevant period. If there is any recording in the meter during the relevant period, the Recorded quantum already billed shall be deducted from the estimated quantum as per the table and such difference shall be the electricity dishonestly abstracted, used, wasted or diverted.

Amended version vide Notification No. K.E.R.C./COS/D/07/10 Dated: 1.7.2010 published in Karnataka Gazette dated: 22.7.2010

2) In case of I.P. Sets where theft of power either by direct hooking or new connection serviced without sanction o installing of higher Horse Power Motor is noticed, the back billing charges at two times the highest energy rate prescribed for the metered category of I.P. Sets **for the entire period during which such unauthorized use of electricity has taken place and if, however, the period during which such unauthorized use of electricity has taken place cannot be ascertained, such period shall be limited to a period of 12 months immediately preceding the date of inspection** as per the Electricity (Amendment) Act, 2007 (No.26 of 2007) dated: 15.6.2007

c) Compounding of offences.

1) Notwithstanding anything contained in the Code of Criminal Procedure 1973 {2 of 1974}, the Appropriate Government or any officer authorized by it in this behalf may accept from any Consumer or person who committed or who is reasonably suspected of having committed an offence of theft of electricity punishable under this Act, a sum of money by way of compounding of the offence as specified in the Table: 2 Below:

Table:2 Compounding amount applicable to Clause No. 42.06 as per Notification II No. DE/117/PSR 2003/910 dated 12th Nov 2003 from the Energy Department, Govt. of Karnataka.

Sl. No	Nature of supply	Applicable rate for Compounding amount to be collected per KW/HP or part thereof for LT supply & per KVA of contracted demand for HT supply		Officers specifically empowered to accept compounding amount
1	Non-Commercial Lighting Non-Commercial Lightings	Up to 250 Watts	Rs.1000/- per KW/HP	Jurisdictional Asst. Exe. Engr. El and police Inspector of Vigilance Police station.in KPTCL/ESCOM
		250 Watts to 1 KW	Rs.2000/- per KW/HP	
		Above 1 KW and apart thereof	Rs.200/- per KW	
2	Non-Commercial Combined Lighting, heating and Power	Up to 250 Watts	Rs.1000/- per KW/HP	Jurisdictional Asst. Exe. Engr. El and police Inspector of Vigilance Police station.in KPTCL/ESCOM
		250 Watts to 1 KW	Rs.2000/- per KW/HP	
		Above 1 KW and apart thereof	Rs.200/- per KW	
3	Commercial Lighting/ Heating/ Power.	Up to 2 KWs	Rs.2000/- per KW or part thereof	Jurisdictional Asst. Exe. Engr. El and police Inspector of Vigilance Police station.in KPTCL/ESCOM
		Above 2 KWs	Rs.10,000/- per additional KW or part thereof	
4	IP Sets	a) Open wells	Rs.10,000/- per additional KW or part thereof	Jurisdictional Asst. Exe. Engr. El and police Inspector of Vigilance Police station.in KPTCL/ESCOM

5	IP Sets: b) River, Channel, stream, Nala or Bore wells	Up to 10 HP	Rs.2000/- per HP or part thereof	Jurisdictional Asst. Exe. Engr. El and police Inspector of Vigilance Police station.in KPTCL/ESCOM
		Above 10 HP	Rs.4000/- per additional HP or part thereof	
6	Industrial and other LT installations not covered under 1 to 5 above	Up to15 HP	Rs.4000/- per additional HP or part thereof	Jurisdictional Asst. Exe. Engr. El and police Inspector of Vigilance Police station.in KPTCL/ESCOM
		Above 15 HP	Rs.10,000/- per additional HP or part thereof	
7	HT Installations		Rs.10,00/- per KVA of contracted demand	Jurisdictional Asst. Exe. Engr. El and police Inspector of Vigilance Police station.in KPTCL/ESCOM

2) On payment of the sum of money in accordance with sub-clause(1) above, any person in custody in connection with that offence shall be set at liberty and no proceedings shall be instituted or continued against such Consumer or person in any criminal court.

3) The acceptance of the sum of money for compounding an offence in accordance with sub-clause(1) above by the Appropriate Government or an officer empowered in this behalf shall be deemed to amount to an acquittal within the meaning of section 300 of the Code of Criminal Procedure, 1973.

4) The Compounding of an offence under sub-clause(1) above shall be allowed only once for any person or Consumer.

5) The back billing charges as per Clause 42.06(a) shall also be collected in addition to the above compounding charges.

6) Any person who is convicted of an offence punishable under the Electricity Act 2003 shall be debarred from getting any supply of energy for a period which may extend to two years but which shall not be less than 3 months.
However, the supply may be restored by the Licensee if the Consumer pays the penal charges demanded (compounding charges Plus back billing charges) and takes such other action as may be directed by the Licensee.

d) If any Consumer obstructs the Authorized officer from inspecting the premises at any time, to which supply is being given, such officer may disconnect the supply forthwith and without notice and such obstruction shall be a prime-facie proof of prejudicial use of electricity and shall make the Consumer liable to pay the penal charges as specified above.

e) In case of prejudicial use / Theft of Electricity under Clauses 42.01,42.02,42.05 and 42.06 above, the Assessing officer / Authorized officer shall draw mahazar at the time of inspection when such prejudicial use/ Theft of Electricity is detected. The mahazar shall be drawn in the presence of the Consumer or his representative along with two other witnesses who shall sign the mahazar report. One copy of such report shall be handed over under acknowledgment of the Consumer or his representative.

42.07 Provisional Assessment order on account of prejudicial use of power under Clause 42.01, 42.02 & 42.05: -

(1) The Assessing officer shall serve the order of provisional assessment within 7 days from the date of inspection upon the person in occupation or possession or in charge of the place or premises with a 15 days‟ notice.
(2) Any person served with the order of provisional assessment, may, accept such assessment and deposit the assessed amount with the licensee within seven days of service of such provisional assessment order upon him.

3) The person, on whom the order has been served shall be entitled to file objections, if any, against the provisional assessment before the Assessing officer within 15 days, who shall, after affording a reasonable opportunity of hearing to such person, pass a final order of assessment within 30 days. from the date of service of such order of provisional assessment (The above sub clause has been added by Amendment vide Notification No. K.E.R.C./COS/D/07/08 Dated: 14.3.2008 published in Karnataka Gazette dated: 20.3.2008) of the electricity charges payable by such person.

4) The Assessing officer shall indicate in the above order, the provisions of appeal under Clause 44.00 of these Conditions.

5) Any person served with the final order of assessment, may, accept such assessment and deposit the assessed amount with the Licensee within 30 days of service of such final order of assessment order upon him.

6) If the person served with the final order fail to deposit the assessed amount within 30 days, power supply to the installation shall be disconnected and such amount shall be deemed to be arrears of electricity charges.

7) When a person defaults in making payment of the assessed amount, he, in addition to the assessed amount shall be liable to pay, on the expiry of thirty days from the date of receipt of the order of assessment, an amount of interest at the rate of sixteen percent per annum compounded every six months.

43.00 FURNISHING OF FAKE / FRAUDULENT DOCUMENTS BY THE CONSUMER

If power supply is availed by the Consumer on the basis of fake/ fraudulent documents, the Licensee reserves the right to disconnect the installation forthwith and to forfeit the deposits, without prejudice to the recovery of dues, if any.

CHAPTER-XI

44.00 APPEALS

44.01 Any person aggrieved by a final order made under the Condition 42.07 may, within thirty days of the said order, prefer an appeal in such form, verified in such manner and be accompanied by such fee as specified by the State Commission in KERC (Procedure for Filing Appeal before the Appellate Authority) Regulations, 2005{Annex-3} under intimation to the office of issue.

44.02 No appeal against an order of assessment under made as per Clause 42.07 of these Conditions shall be entertained unless an amount **equal to half of the assessed amount as per Amendment vide Notification No. K.E.R.C./COS/D/07/08 Dated: 14.3.2008 published in Karnataka Gazette dated: 20.3.2008** **[OLD VERSION:** equal to **one third** of the assessed amount] is deposited in cash or by way of bank draft with the Licensee and documentary evidence of such deposit has been enclosed along with the appeal.

44.03 The Appeal shall be made in the form specified in the schedule under K.E.R.C. (Procedure for filing Appeal before Appellate Authority) Regulations, 2005 {Annex-3}.

44.04 Amended version vide Notification No. K.E.R.C./COS/D/07/08 Dated: 14.3.2008 published in Karnataka Gazette dated: 20.3.2008

The Government of Karnataka has designated the following Appellate Authorities vide notification No. EN 52 PSR 2007 dated: 22nd May 2007.

Sl. No	Appeals pertaining to	Not exceeding Rs. 2,50,000/-	Exceeding Rs. 2,50,000/- but not exceeding Rs. 5,00,000/-	Exceeding Rs. 5,00,000/-
1	BESCOM	SEE of MESCOM or an officer of equivalent rank	CEE of MESCOM or an officer of equivalent rank	D (T) & F.A of MESCOM or an officer of equivalent rank
2	MESCOM	SEE of CESC or an officer of equivalent rank	CEE of CESC or an officer of equivalent rank	D (T) & F.A of CESC or an officer of equivalent rank
3	CESC	SEE of BESCOM or an officer of equivalent rank	CEE of BESCOM or an officer of equivalent rank	D (T) & F.A of BESCOM or an officer of equivalent rank
4	HESCOM	SEE of GESCOM or an officer of equivalent rank	CEE of GESCOM or an officer of equivalent rank	D (T) & F.A of GESCOM or an officer of equivalent rank
5	GESCOM	SEE of HESCOM or an officer of equivalent rank	CEE of HESCOM or an officer of equivalent rank	D (T) & F.A of HESCOM or an officer of equivalent rank

CHAPTER-XII

GENERAL

45.00 DECISIONS TO BE IN WRITING

Amended version vide Notification No. K.E.R.C./COS/D/07/10 Dated: 1. 7. 2010 published in Karnataka Gazette dated: 22. 7. 2010

All decisions of the Licensee in respect of the Conditions of Supply of Electricity of the Distribution Licensees in the State of Karnataka shall be in writing.

46.00 RESERVATION OF RIGHTS

Amended version vide Notification No. K.E.R.C./COS/D/07/10 Dated: 1. 7. 2010 published in Karnataka Gazette dated: 22. 7. 2010

The Commission reserves the right at any time to cancel, alter or add to any of the provisions of the Conditions of Supply of Electricity of the Distribution Licensees in the State of Karnataka after following due procedure. The changes so effected shall be binding on the Licensee and the Consumer automatically.

47.00 REPEAL AND SAVINGS

The Conditions of Supply of Electricity of Distribution Licensees in the State of Karnataka shall come into force with effect from the date of publication in the official gazette of Karnataka and shall be in force unless amended otherwise.

The K.E.R.C. (ES&D) Code, 2000-01 with all its up to date amendments are here by repealed.

However, the provisions of the KEB / KPTCL Electricity Supply Regulations, 1988 (Seventh Edition) with all its amendments and the Karnataka Electricity Regulatory Commission (Electricity Supply and Distribution) Code, 2000-01 with all its amendments issued there on shall apply to the respective periods prior to the date of coming into force of the Conditions of Supply of Electricity of Distribution Licensees in the State of Karnataka.

Thank You for Your Time And Attention